

# Technical Service Bulletin



## 37 Jerky accelerator response in reverse gear

37 14 49 2037127/2 October 9, 2014. Supersedes Technical Service Bulletin Group 37 number 14-24 dated May 1, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5 cabriolet, A6	2012 - 2012	All	OAW Transmission

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated SVM table)
1	5/1/2014	Initial publication

A jerky accelerator response is felt when the vehicle is pulled away from a stop in reverse.

## Technical Background

Incorrect calibration of clutch program.

## Production Solution

New software in the transmission control module (TCM), J217 (address word 02) addressed the condition.

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## Service

### SVM Update Instructions

1. Follow all instructions in the TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the TCM (J217) using the SVM action code as listed in the table below if necessary.
3. Using Guided Functions, perform a clutch adaptation in the TCM.

Model	Transmission	Old Software Part Number	Old Software Version (or lower)	New Software Part Number	New Software Version	SVM Code Input
A4 A5 Cabriolet	0AW	8K9927155	0002	8K9927155	0003	02A067
A6	0AW	4G2927155	0002	4G2927155	0003	02A067
A6	0AW	4G1927155G	0002	4G2927155	0003	02A067

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	3730		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	TCM software update	3730 2599	40 TU
	Clutch adaptation	3735 0599	30 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2037127/2		

# Technical Service Bulletin



All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 00 *Software Version Management (SVM), operating instructions*.

All parts and service references provided in this TSB (2037127) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.