

Service Information



Offboard Diagnostic Information System Service (ODIS Service)

Number: AOS-14-25

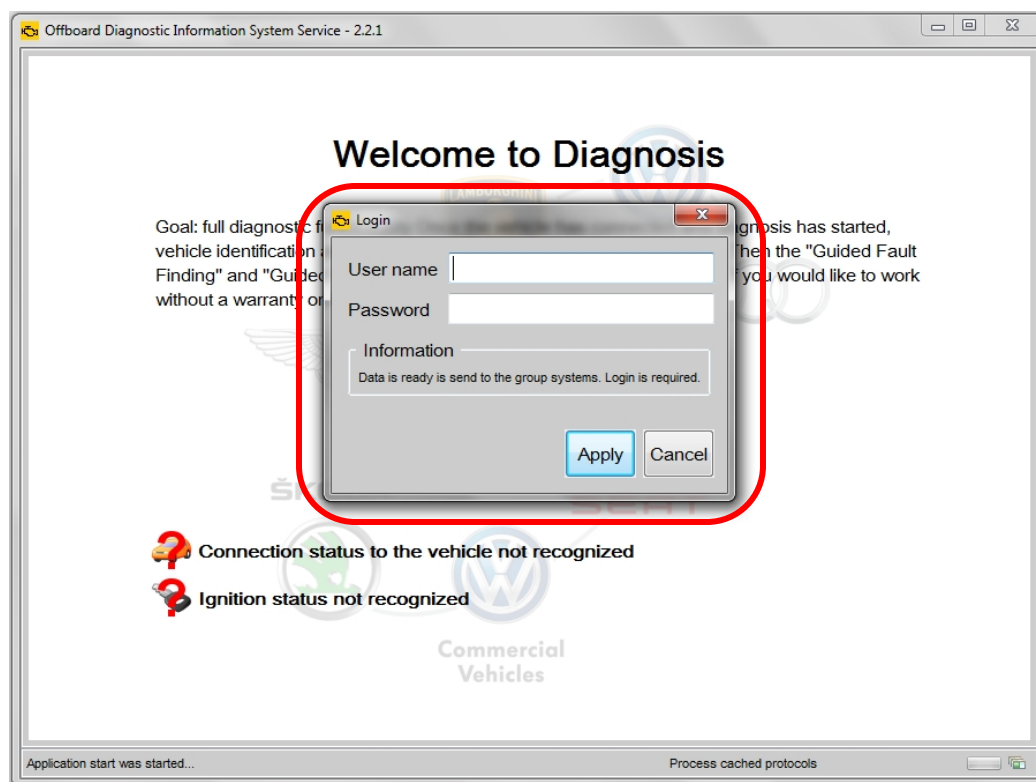
Subject: Global User ID Prompt at Start of Diagnosis

Date: Oct. 13, 2014

Supersedes AOS-12-12 due to updated information

Shortly after starting the ODIS Service application, a Login prompt to enter a **"Global User ID and Password"** **may or may not appear**.

If the prompt appears, a valid **GeKo ID** may be entered as the **User name** (along with the corresponding password). Then select **Apply** to initiate transmission of saved diagnostic logs to VWAG Group Systems:



Notes:

- Saved logs can only be transmitted when the diagnostic device is connected to the dealership network.
- Select **Cancel** to launch diagnostic sessions without saved log transmission.