



Service Information

Special Tools and Equipment

Number: ATE-14-19

Subject: SET900 Audi Bump Stop Installation Tool
Minimum Requirement Special Tool Shipment
AT-365
US and Canada

Date: Oct. 08, 2014

Audi of America is pleased to inform you of the release and automatic delivery of one new Required Special Tool which is used on various Audi vehicles.

Starting October 20, 2014, every Audi dealer will be shipped one AT-365 Special Tool Package, Freight F.O.B. Snap-On OEM and invoiced directly by the Audi Special Tools Program (Snap-On Business Solutions - SBS).

If you wish to order additional AT-365 Special Tool Packages, please notify the Audi Tools and Equipment program (800-892-9650) before October 20, 2014. To save on shipping, additional individual pieces of the package may be ordered from the Audi Tools and Equipment program after the automatic shipments take place.

All shipping and billing inquiries should be directed to the Audi Tools and Equipment program (800-892-9650).

AUDI SPECIAL TOOL PACKAGE AT-365

<u>Tool No.</u>	<u>Description</u>	<u>Audi Exclusive Dealers</u>	<u>Audi/VW Dual Dealers</u>
SET900	Bump Stop Release Tool	X	X

<u>Package Qty</u>	<u>Franchise Type</u>	<u>Dealer Price USA</u>	<u>Dealer Price CDN</u>
One Tool	All Audi Dealers	\$110.20	\$162.80

Note * Canadian prices are subject to change. USD to CAD conversion will be calculated at time of invoicing at the current rate. Canadian pricing also accounts for importation costs from US to Canada.

Service Information

Tool Name	Tool Number	Description	Illustration
Bump Stop Installation Tool	SET900	The rear bump stops must be seated into the rear shock absorber mounting after the transportation blocks are removed at PDI. Audi B8 and C7 models built after Jan 1, 2013 have a redesigned rear bump stop, which is very difficult to press into the rear shock absorber mounting by hand. Bump stops can cause noise if they are <u>not fully seated in the rear shock absorber mounting</u>, which results in customer complaints. The newly developed SET900 bump stop installation tool helps the technician properly install the rear bump stops with minimal effort.	  