



Das Auto.

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-14-22

Subject: ODIS Service Application Version 2.2.0 & Windows® XP
– End of Support

Date: Aug 4, 2014

Supersedes VOS-14-20 due to revised version 2.2.0 – 6.0.5 release date and additional information.

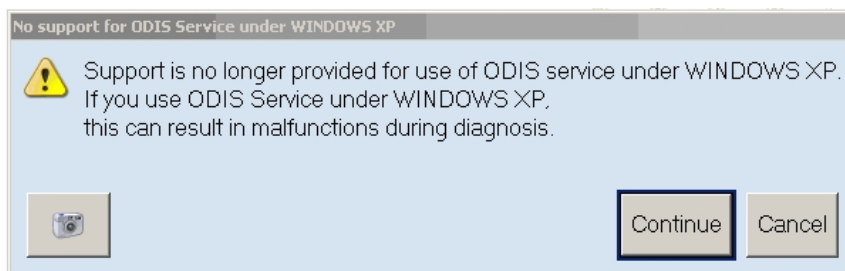
Due to **Windows XP End of Life** (April 8, 2014), Volkswagen AG (VWAG) began optimizing and testing ODIS Service software exclusively on **VAS diagnostic devices with Windows 7, 64-bit operating systems**. During the transition from Windows XP to Windows 7, most existing Windows XP devices remained able to perform ODIS Service functions and accept online updates.

Recently however, various constraints in the Windows XP operating system prevent improved functionality and new features developed for ODIS Service on Windows 7 from working reliably on Windows XP devices.

As a result, VWAG will no longer support ODIS Service functions on devices with Windows XP.

IMPORTANT!

- Beginning with application **version 2.2.0 – feature number 6.0.5**, ODIS Service functions are no longer supported on devices with Windows XP.
- ODIS Service application **version 2.2.0 – feature number 6.0.5** is scheduled for online update release **on Wednesday, August 6th**.
- The successful installation and function of this update is only possible on VAS diagnostic devices with Windows 7, and ODIS Service is configured to run as an administrator. For details refer to **Service Information - ODIS Service** document title: **Preventing Update Failures – Administrative Settings and Anti-Virus Software**
- **DO NOT** attempt to install an online update identified by **feature number 6.0.5** (or higher) on devices with Windows XP! The feature number is always indicated in the download prompt.
- If the update specified above is inadvertently installed on a Windows XP device and ODIS Service is started, the following message will appear:



- To ensure that the latest versions of ODIS Service are always installed, we urge you to update all eligible diagnostic devices from Windows XP to Windows 7 immediately.

Please inform all affected personnel!