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VW Elsa Newsletter



Edition 100: August 25, 2014

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ElsaPro Issue: "Notes" Functionality

The Service Information team would like to bring to your attention an issue that has been identified while using the "Notes" function of the Systems menu:

Issue: In the "Notes" pop-up, some links may lead to a screen displaying the message "No Data Available".

Cause: The "Notes" pop-up is using a filter that is allowing additional line items to be displayed that are not related to the VIN/submitted vehicle.

Resolution: This behavior is being adjusted to fix the issue and will be applied to ElsaPro globally across all markets in December 2014.

Workarounds:

1. No information is missing. If a link directs you to “No Data Available”, then this link is not valid for the vehicle.
2. The “Vehicle-specific service information” folder in the Technical Service Handbook (📁) section of ElsaPro will have the concise list of applicable PSS’s for the selected vehicle:



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Technical Bulletins

No new Technical Bulletins this week.

Pending Service Solutions

No new Pending Service Solutions this week.

Tech Tips

No new Tech Tips this week.

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Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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