

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

VW Elsa Newsletter



Edition 76: March 10, 2014

Content

- [ODIS GFF Feedback](#)
- [i-Wire: New Wiring Diagram Application is Here!](#)
- [Offboard Diagnostic Information System Service \(ODIS Service\) is Now Integrated with ElsaPro](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



ODIS GFF Feedback

Special thanks to all of you who have taken the time to submit ODIS diagnostic feedback. Compared to this time last year, the amount of feedback that we receive each month has more than tripled. Because of your feedback, ODIS quality is improving with each new release. Some of the top feedback contributors for last month are:

1. John Matikainen

2. Chris Hudson
3. Rich Cervantes
4. Isaac Le Grand
5. Rob Ounpuu
6. Donn Mihara
7. David Knight
8. Kevin Lynch
9. Danny Candler
10. Brian Larson
11. Keith Young
12. Rick Barsby

Why Use the ODIS Support Button to Send Feedback?

- It's a quick and easy method for submitting feedback
- Every feedback we receive is reviewed and acknowledged
- You can create and send feedback without interrupting a diagnostic session
- Multiple feedbacks can be sent during a single session
- Data is automatically packaged and sent to the ODIS Support Team
- Good Feedback = Faster Resolution = Improved Quality
- A minute spent submitting feedback today can save time and frustration in the future

Types of Issues to Submit Feedback For

- Translation or text issues
- Error messages
- Missing test plans, functions or features
- Test plans that are incomplete or inconclusive
- Incorrect or missing support documents or graphics
- Test plans that result in misdiagnosis
- Suggested enhancements

Feedback by the Numbers – since August 2013

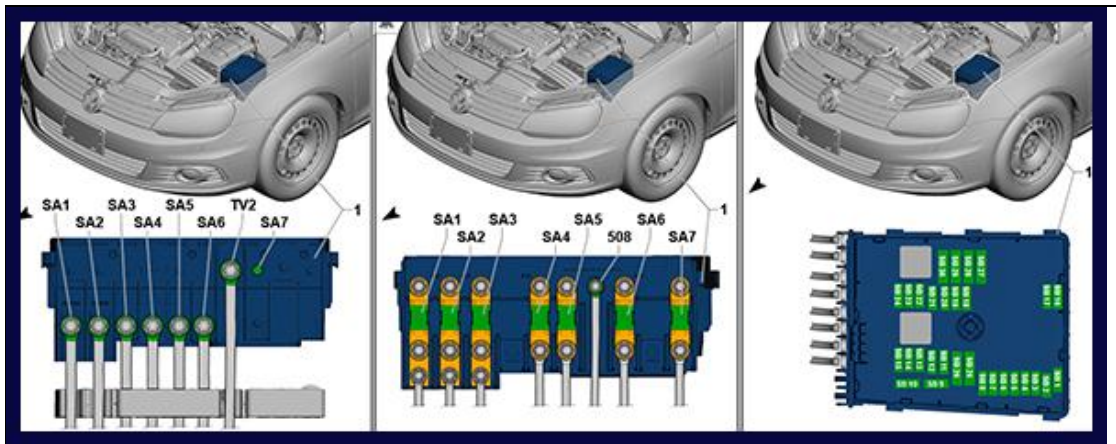
- Total VW Feedback Received: 1247
- Total VW Feedback Submitted: 484
- Total VW Feedback Closed: 348

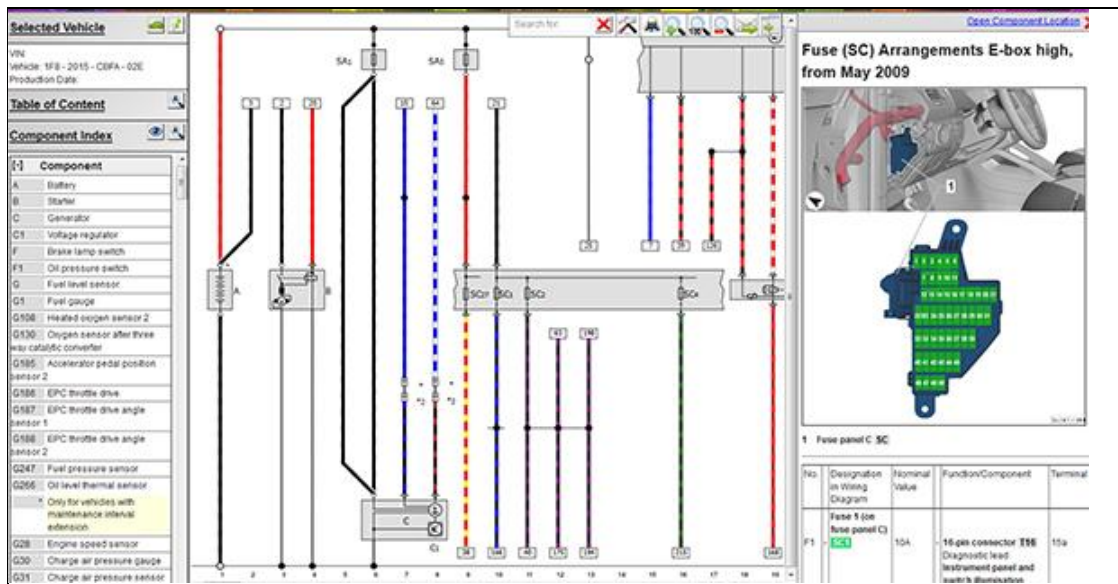
Note: Not all feedback that we receive can be submitted to the factory for resolution. An issue may be rejected due to missing or incomplete information, out of date software, or because it is a duplicate of an issue already submitted. If you have any questions, comments or suggestions regarding this document, or about submitting ODIS feedback, please email us at Diag-Feedback@vw.com. We will respond to all inquiries. No new Tech Tips this week.

[Back to top](#)

i-Wire: New Wiring Diagram Application is Here!

i-Wire is the next generation of wiring diagrams. With i-Wire, the content, layout, and interactive functions of wiring diagrams are dramatically improved.





Check out the NEW i-Wire application on ServiceNet!

[Back to top](#)

Offboard Diagnostic Information System Service (ODIS Service) is Now Integrated with ElsaPro

Offboard Diagnostic Information System Service (ODIS Service) is now connected to ElsaPro Service Information!

Access Repair Manuals, Wiring Diagrams, Vehicle Service History, and Open Campaigns directly through ODIS.



What exactly is integrated in ODIS Service software?

- Open Campaigns
- Service History
- Repair Manuals
- Wiring Diagrams
- Vehicle Base Information
- PR Numbers
- DMS Repair Order List
- DMS Repair Order Details

What do I need to get started?

Install ODIS Software Version 2.1.0 with Windows 7 and Internet Explorer 9 via the new ODIS and Win 7 Recovery DVDs. Details can be found on ServiceNet.

→Setup: ServiceNet> Workshop Equipment > ODIS Service> Service Information> 2014 > ODIS Service Infomedia [Setup Instructions](#)

→User Guide:> Technician References > ElsaPro Job Aids> ODIS Service Infomedia [User Guide](#)

For any questions or concerns, please send an email to vwoa.workshopinformation@vw.com.

[Back to top](#)

Technical Bulletins

00 14 03 - 2033846 Supersedes V001402 dated January 25, 2013 to correct bulletin sequence number.

Fuel Additive to Help Prevent Sporadic Misfire Faults

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2006–2014	All Gasoline Engines	All	All	All

Fuel quality impacts the operating performance, efficiency and service life of the engine. The use of poor quality fuels may result in deposit build up on the fuel injectors and intake valves. This may result in a rough running condition, sporadic misfires, or cold start misfire faults storing in the ECM fault memory.

Production Solution: Not applicable.

26 14 01 - 2036531 MIL ON, DTC P204F Stored, Ad Blue Warning Light XXX Miles to No Restart Displayed

Note: DO NOT diagnose or replace any parts before performing the update function as explained in this bulletin.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2013–2014	CKRA	All	All	All

Selective Catalytic Reduction (SCR) system diagnostic too sensitive.

Production Solution: Implemented in production.

40 14 01 - 2033347 Supersedes V401301 dated March 20, 2013 to include additional model year applicability.

CV Boot Replacement CV boot damage identified.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	2012–2014	All	All	All	All

Recommended procedure for removing damaged CV boot.

Production Solution: Not applicable.

91 14 03 - 2036481 RNS 315 Navigation Radio Software Update for Locking, Rebooting, Switches Off at Random

Note: This technical bulletin must be read in its entirety before attempting the software update.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
CC, Beetle Sedan, Beetle Convertible, Golf, Jetta, Jetta Sportwagen, Eos, Passat, Tiguan	2013–2014	All	All	All	All

The customer may complain of one or more of the following symptoms:

- Radio Reboots
- Radio Locks Out
- Radio Switches Off at Random

Production Solution: Not Applicable.

94 14 02 - 2011521 Supersedes T. B. V941401 dated February 14, 2011 to correct publication year from 2011 to 2014.

Exterior Lights, Moisture Accumulation

Condensation and or water droplets visible on inside of exterior light lenses.

Note: Condensation does not affect performance of light assemblies.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	1996–2014	All	All	All	All

Exterior light assemblies (headlights, taillights, fog lights, turn signals) are vented and may collect moisture on their inner surfaces, depending on humidity and other climatic changes.

Production Solution: No Production Change required.

Pending Service Solutions

No new Pending Service Solutions this week.

[Back to top](#)

Tech Tips

No new Tech Tips this week.

[Back to top](#)

Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

[Back to top](#)

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