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# VW Elsa Newsletter



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## Offboard Diagnostic Information System Service (ODIS Service) is Now Integrated with ElsaPro

Offboard Diagnostic Information System Service (ODIS Service) is now connected to ElsaPro Service Information!

Access Repair Manuals, Wiring Diagrams, Vehicle Service History, and Open Campaigns directly through ODIS.



# Infomedia Integration

## What exactly is integrated in ODIS Service software?

- Open Campaigns
- Service History
- Repair Manuals
- Wiring Diagrams
- Vehicle Base Information
- PR Numbers
- DMS Repair Order List
- DMS Repair Order Details

## What do I need to get started?

Install ODIS Software Version 2.1.0 with Windows 7 and Internet Explorer 9 via the new ODIS and Win 7 Recovery DVDs. Details can be found on ServiceNet.

→Setup: [ServiceNet](#)> [Workshop Equipment](#) > [ODIS Service](#)> [Service Information](#)> [2014](#) > [ODIS Service Infomedia Setup Instructions](#)

→User Guide:> [Technician References](#) > [ElsaPro Job Aids](#)> [ODIS Service Infomedia User Guide](#)

For any questions or concerns, please send an email to [vwoa.workshopinformation@vw.com](mailto:vwoa.workshopinformation@vw.com).

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## Technical Bulletins

### **23 14 02 - 2036656 MIL ON, No Start, or Rough Running with DTCs P0087, P0088 or P0191 Stored in ECM Fault Memory**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2009–2014	All with TDI	All	All	All

When diagnosing a MIL ON, no-start or rough running concern on a common rail diesel vehicle, and no root cause is found after following all GFF diagnostic procedures, it may be necessary to check for metallic particles in the High Pressure Fuel Pump.

If such an inspection is necessary, the following guidelines must be observed when removing the N290 Fuel Metering Valve.

**Production Solution:** No production change required.

### **64 14 01 - 2035718 Supersedes Technical Bulletin 57-13-01 dated November 11, 2013 to update information, including repair group confusion.**

#### **Communication Interruptions Following Door Control Module Replacement**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2005.5–2009	All	All	All	All
Jetta Wagon	2008–2009	All	All	All	All

After replacement of the front door control modules, the gateway control module may not communicate with the newly installed door control module.

**Production Solution:** Vehicles no longer in production at time of publication.

### **15 14 01 - 2015153 Supersedes T. B. V151202 dated August 20, 2012 to update technical diagnosis labor operation in warranty table and update the Intake camshaft suffix number.**

#### **MIL ON, DTC P0087, P1093 or P2293 Stored in ECM Fault Memory**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Eos, GTI, Passat,	2006–	2.0L	All	All	All

Passat Wagon	2007	(BPY)			
Jetta (A5)	2005– 2007	2.0L (BPY)	All	All	All
<p>Excessive wear of intake camshaft lobe that drives the high pressure fuel pump. The wear limits maximum pump piston lift, causing fuel rail pressure fluctuations.</p> <p>The wear on the camshaft lobe can also lead to wear on the base of the high pressure fuel pump cam follower.</p> <p><b>Note: Please review with customer the importance of using proper engine oil. Use of engine oil that does not meet VW quality standards can cause premature wear to engine components. Refer to Technical Bulletin Instance 2012855 Engine Oils Which Meet Volkswagen Oil Quality Standards VW 502 00, VW 505 01 and VW 504 00/507 00.</b></p> <p><b>Production Solution:</b> Increase surface hardening of camshaft lobe for the high pressure fuel pump. Improved intake camshafts have Part No. 06F109101J.</p>					

<p><b>01 14 06 - 2034012 Supersedes Technical Bulletin V01 1325 dated August 12, 2013 to update SVM code.</b></p> <p><b>Update Programming, MIL ON, DTC P0106 Manifold Absolute Pressure Range / Performance Stored in ECM Fault Memory</b></p>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Jetta SportWagen, Golf, Golf Wagon, Passat, Beetle, Beetle Convertible	2011– 2013	2.5L (CBTA, CBUA)	All	All	All
<p>Monitoring strategy for the manifold absolute pressure sensor is too sensitive, causing P0106 to incorrectly set in the engine control module.</p> <p>DO NOT replace any parts for this concern.</p> <p>This condition as described does not affect vehicle performance or operation.</p> <p><b>Production Solution:</b> Improved software.</p>					

<b>21 14 01 - 2036110</b> <b>Engine Lacks Performance, Shaft of Turbine Fan of Turbo Charger Broken or Seized</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012–2014	2.0L TDI (CKRA)	All	All	All
Check Engine Light ON, Reduced Performance or Noise from Turbocharger. DTC P0299 may be stored in ECM. <b>Production Solution:</b> Implemented into production.					

## Pending Service Solutions

No new Pending Service Solutions this week.

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## Tech Tips

<b>94-11-01 Fog Lamp Operation</b> <b>March 7, 2014: Update to Information.</b>			
Model(s)	Year	Eng.Code	Trans.Code
Tiguan	2011	All	All
Touareg	2012–2014	All	All
When the headlamps are switched “ON” and fog lamps are switched to the “OFF” position, the fog lamps act as cornering lamps. Explain this to the customer should a concern arise. Both of the fog lamps will illuminate as designed when the fog lamp is switched to the “ON” position with the headlamps “ON”.			

<b>44-13-01 Vibration or Steering Wheel Shimmy at Highway Speeds</b> <b>March 7, 2014: Update to Information.</b>			
Model(s)	Year	Eng.Code	Trans.Code
Touareg	2011–2014	All	All
The suspension characteristics of the Touareg make it more susceptible to variations			

in the rim and/or tire. For this reason a diagnostic balancer is necessary to balance, force match and/or select tire placement so that the vibration may be improved.

**40-13-01 CV Boot Leaking Grease, Clamp Not Tight or Not Aligned Properly**  
**March 14, 2014: Update to Information.**

Model(s)	Year	Eng.Code	Trans.Code
CC, Eos, Golf/GTI, Jetta, Jetta Sportwagen, Passat, Tiguan	2012–2014	All	All

If a CV boot is found to be leaking grease on PDI and a clamp is found to be loose or not aligned properly, only the clamp should be replaced. If concern is found after the vehicle is sold, replace the complete CV joint.

**57-11-04 Remote Start Operation**  
**March 14, 2014: Update to Information.**

Model(s)	Year	Eng.Code	Trans.Code
Passat	2012–2014	All	All

To remote start a 2012-2014 Passat, use the following procedure.



- Press the lock button once. The parking lights will flash.
- Press the remote start button twice. The parking lights will flash with each button press. All 3 button presses (lock, remote start x2) must be completed within 3 seconds.
- Wait up to ten seconds before pressing any other buttons. The vehicle should start in this time.

Once the vehicle has started, it will run for 10 minutes or until one of the following events occurs:

- Doors are unlocked or trunk opened with remote or Kessy
  - Any door opens
  - Accelerator or brake pedal pressed
  - Interior lock/unlock button pressed

A maximum of 2 remote starts can be performed per ignition cycle. Parking lights will be on while vehicle is running during remote start. While the vehicle is running during remote start, the trunk switch, windows, sunroof, wipers, turn signals, and lights are disabled. The radio will not come on, but can be switched ON by pressing power button.

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## Campaigns

No new campaigns this week.

## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to: [ywoa.workshopinformation@vw.com](mailto:ywoa.workshopinformation@vw.com)

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