



Technical Bulletin

| Model(s) | Year(s) | Eng. Code(s) | Trans. Code(s) | VIN Range From | VIN Range To |
|------------------------|-----------|--------------|----------------|----------------|--------------|
| All (except Routan) | 2000-2015 | All | All | All | All |

Condition

87 14 01 March 27, 2014 **2005566** Supersedes Technical Bulletin V871301 dated October 29, 2013 to include additional model year applicability and warranty claim type 1SP.

HVAC, Unpleasant Odor

Unpleasant odor is coming from Heating and Ventilation system. Odor mainly occurs after vehicle has been sitting (unused) at least 5 hours and within 20 to 60 seconds after vehicle is first started.

! **Note:**

This Bulletin may only be applied as “one time only” for vehicles with the complaint. Any future complaints will be at the expense of the customer.

Technical Background

Condensation is a normal characteristic in all A/C systems. If odor is noticeable continue to follow this bulletin.

Production Solution

Not applicable.

Technical Bulletin

Service

Contaminants are effectively neutralized using the AIRCOMATIC™ II Ultrasonic Climate System Cleaner (VAS 6189A) or AIRCOMATIC™ III Ultrasonic Climate System Cleaner (VAS 6189B) and AIRCO-CLEAN™ Ultrasonic HVAC Treatment (30208). **All other cleaning methods are no longer permitted.**

There must be an original customer complaint of specified odor symptom on repair order for this Technical Bulletin to apply. **Adding this procedure on to another procedure is not permitted.**

Tip

If vehicle is a Touareg or Phaeton with 4 zone climate control, the rear A/C unit is to be treated as well. Repeat procedure for rear A/C unit.

Cleaning the Air Conditioning System:

Tip

- No one must be in the passenger compartment.
- Observe the instructions on the cleaner and the cleaning fluid
- The vehicle must not be exposed to the sun
- Remove the pollen filter in the passenger compartment (if equipped)

1. The vehicle should be cool, if necessary cool it down with the air conditioning to about 72°F
2. Dry the evaporator by running the ventilation (air conditioning "OFF") at the highest blower level for about 30 minutes.
3. Remove the activated carbon filter or pollen filter according to the repair manual. Close the cover on the AC duct without filter.
4. Open all vents, align them to the passenger compartment and select them with the control panel.
5. Leave the air conditioning switched off. Set the fan speed to level 1 and switch on the recirculation so air is not brought into the vehicle. Run the engine during the complete cleaning process or switch on the ignition and connect a battery charger.
6. Remove the neck (long black pipe) of air conditioning cleaner VAS 6189A / VAS 6189B and fill with a bottle of cleaning fluid part number 30208 (observe instructions on bottle).

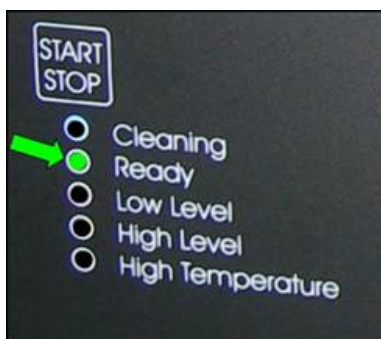
Technical Bulletin



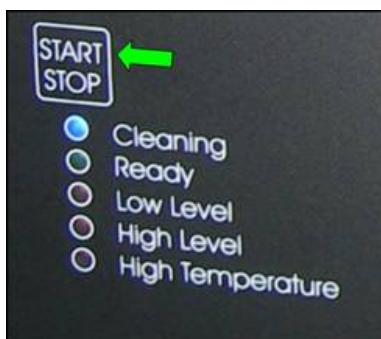
7. Place the air conditioning cleaner on the floor underneath the passenger glove box and point the neck towards the front of vehicle (see illustration).



8. Route the cable of cleaner through the side window to the outside. Close the side window and connect the power cable. A self-test starts; when a green arrow lights up the unit is operational.



9. Start the cleaner (VAS 6189B / VAS 6189B), the warning light "Cleaning" comes on. Close all doors and windows.



Technical Bulletin

10. After about 15 minutes the cleaner switches itself off automatically.
11. Open all windows and doors.
12. Continue to run the ventilation for another 10 minutes.
13. Remove the machine from the vehicle.
14. Install new activated carbon filter or pollen filter.
15. Switch on the air conditioning and run in recirculation air mode until condensed water is discharged under the vehicle.

 **Tip**

By leaving the controller in recirculation, this allows cleaning agent to be flushed from the ventilation duct work.



Technical Bulletin

Warranty

| To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾ | | | | | |
|---|---|--------------|--|---|--------------|
| Model(s) | Year(s) | Eng. Code(s) | Trans. Code(s) | VIN Range From | VIN Range To |
| All (except Routan) | 2000-2015 | All | All | All | All |
| SAGA Coding | | | | | |
| Claim Type: | 1SP ¹⁾ | | | | |
| Service Number: | Damage Code | HST | Damage Location (Depends on Service No.) | | |
| 8760 | 0049 | -- | Use applicable when indicated in ElsaWeb (L/R) | | |
| Parts Manufacturer | (1K1)-Rabbit,GTI,R32, (5K1)-Golf GTI, (1J6)-Jetta Wagon, (1F7,1F8)-Eos, (3B,3C) Passat, Passat Wagon, (35)-CC, (3D8)-Phaeton, (7L)Touareg, Touareg2, (7P5)-Touareg, (5N2)- Tiguan | | | WWO | |
| | (1V7)-Cabrio,(9M2)-Jetta Sedan, (1K2,1K5)-Jetta, Jetta Wagon, (162)-Jetta Sedan, (AJ5) Jetta Sportwagen, Golf Wagon, (1C1, 5C1, 1Y7)-Beetle, Beetle Convertible, (AU1) Golf | | | 3ME | |
| | (9B1)-Golf, GTI, R32 | | | 2BR | |
| | (A32)-Passat Sedan | | | TX6 | |
| Labor Operation ²⁾ : 4 Zone Climate Control | | | 87603099 Maximum A-time = 135 TU | | |
| Labor Operation ²⁾ : 1 or 2 Zone Climate Control | | | 87602999 Maximum A-time = 70 TU | | |
| Labor Operation ²⁾ : Pollen Filter Replacement (if equipped) | | | See ElsaWeb | | |
| Causal Part: | | | Select Labor Operation 8760XXXX | | |
| Outside Material: A/C Treatment (maximum Sublet amount) : | | | Part No: 30208 | Per 1 Bottle = \$22.33 Per 2 Bottles = \$44.66 | |
| Diagnostic Time ³⁾ | | | | | |



Technical Bulletin

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|---|--------------------------------------|----|
| GFF Time expenditure | 01500000 = 00 TU max. | NO |
| Road Test | 01210002 = 00 TU 01210004 = 00 TU | NO |
| Technical Diagnosis | 01320000 = 00 TU max. | NO |
| Claim Comment: Input "As per Technical Bulletin 2005566" in comment section of Warranty Claim. | | |
| ¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only ²⁾ Labor Time Units (TUs) are subject to change with ELSA updates. ³⁾ Documentation required per Warranty Policy Procedures Manual. | | |

Required Parts and Tools

| Part Description | Part No: | Quantity |
|----------------------------|----------|--|
| Air Conditioning Treatment | 30208* | 1 bottle (1 or 2 Zone Climate Control) 2 bottles (4 Zone Climate Control) |
| Pollen Filter | See ETKA | 1 |

*AIRCO-CLEAN™ Ultrasonic HVAC Treatment available by the case (Qty. 12 - 100ml bottles), part number VAS6189/1.

| Tool Description | Tool No: |
|---|------------|
| AIRCOMATIC™ II Ultrasonic HVAC Cleaning System | VAS 6189A* |
| AIRCOMATIC™ III Ultrasonic HVAC Cleaning System | VAS 6189B* |

* Call Volkswagen Tools and Equipment Program, Snap-On® Business Solutions (SBS) at 1-800-892-9650.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.