



Das Auto.

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-14-10

Subject: eShop V2.0 – Revised ODIS Service License Process

Date: March 19, 2014

1.0 – Announcement

The ODIS Service license request and delivery method via the **eShop** online application will be revised as follows: Approved ODIS Service license files will no longer be delivered as email attachments. Instead, after receiving email notification of an approved license request, the **license file is downloaded from eShop directly to the desktop of the intended diagnostic device**. The saved license file is then accessed as usual during the ODIS Service installation routine etc.

The revised eShop license process outlined above is scheduled to go into effect at **4:00AM EST** on **Thursday, March 20th**. **Our existing links to eShop from ServiceNet etc. remain unchanged.** The new eShop version is identified as **eShop V2.0**.

As a result, the initial preparation of a USB flash drive for license file management purposes is no longer necessary. However, backing up license files on a USB flash drive is still recommended.

Step-by-step instructions on the revised license request and download process will be covered by a supersession of our **Service Information - ODIS Service** document title: **ODIS Service Installation Phase 1 – Preparation & License Request Instructions** (which is also scheduled for posting on March 20th). The ODIS Service Installation Phase 2 and 3 documents will also be updated accordingly at that time.

IMPORTANT!

- All ODIS Service license requests submitted from March 20th onward will be made via eShop V2.0, and approved licenses must be downloaded from eShop directly to the diagnostic device as instructed in the *ODIS Service Installation Phase 1* document.
- Please inform the Dealership Systems Administrator, IT Professional, and/or Workshop Service personnel tasked with ODIS Service license requests and installations to reference and use the revised document from March 20th onward, and be prepared to use the new license download process outlined above.