



TECHNICAL BULLETIN

July 2014

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General Information on DriveGuard Supplemental RoadHazard Limited Warranty (Not Applicable to Tires Purchased in the State of New York)

Within certain restrictions, Bridgestone DriveGuard tires are covered by the DriveGuard Supplemental RoadHazard Limited Warranty. For complete details of eligibility and other conditions, consult the latest warranty manual, such as the *Tire Maintenance, Safety, and Warranty Manual* (effective May 2014).

The coverage period starts the date the tires are purchased and extends for a duration up to one of the following, whichever occurs first:

- (a) the first 2/32-inch (1.6 mm) of tread wear,
- (b) 12,000 miles of use,
- or
- (c) 12 months from the date of purchase.

An eligible DriveGuard tire that becomes damaged or unusable for any reason resulting from a road hazard (e.g. cut, puncture) will be repaired or replaced in the following manner:*

- Tires that can be repaired within Bridgestone and Rubber Manufacturers Association (RMA) guidelines will be accordingly repaired free of charge.
- Tires that cannot be repaired within Bridgestone and Rubber Manufacturers Association (RMA) guidelines will be replaced with an equivalent new tire free of charge. This includes tires damaged from operation below 15 psi (100 kPa) due to a road hazard.

Whether an eligible tire is repaired or replaced, there is no charge for tire mounting, tire balancing, or performing an electronic reset of the TPMS. Excluded is coverage for applicable taxes, disposal fees, and any other parts or services (including but not limited to charges for road service, towing, alignment, rotation, and valve stem/TPMS components).

* For details on the DriveGuard tire repair criteria and reimbursement process, please see the following Technical Bulletins:

P-14-02 – Puncture Repair of Bridgestone and Firestone Brand RFT Tires with Run-Flat Technology Including Bridgestone DriveGuard

P-14-05 – Tire Repair Reimbursement Procedure for the DriveGuard Supplemental RoadHazard Limited Warranty