

Please distribute to:
Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager

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IMPORTANT WARRANTY INFORMATION

REF **14-036**
 Effective 10/27/2014
 Release 10/27/2014
 SUBJECT DTNA & JAD Highlights - Q3

❖ DTNA & JAD Q3 Actions

In collaboration with the Joint Application Development (JAD) committee, DTNA has made many system and policy enhancements. The following is a list of Important Warranty Information (IWI) letters released in the third quarter of 2014 as a direct result of the cooperation between DTNA and the JAD committee:

- 14-026 – SelecTruck Warranty Enhancements
- 14-027 – Detroit’s New Consolidated Labor Operations
- 14-029 – New Detroit Standard Diagnostic Times
- 14-030R – Revised: Parts Return Admin Time
- 14-031 – New OWL Enhancements
- 14-032 – Additional Detroit Resources Now on AccessFreightliner

These and all other IWI letters are available at AccessFreightliner.com > WarrantyLit > Warranty Letters.

❖ New Dealer Resources

In addition, as described in IWI letter 14-032, several detailed Detroit-related reference guides were added to AccessFreightliner. These resources were designed to enhance understanding of Detroit products, aid service personnel in determining repair strategy, and provide warranty personnel a visual guide to Detroit components to assist in claim filing. As new guides are developed by Detroit, they will be uploaded to both DDCCSN and AccessFreightliner. The three (3) references currently available are:

- DD13, DD15, and DD16 Engine Platform Technical Overview
- Emission Year 2010 After Treatment Guide
- Emission Year 2014 After Treatment Guide
 - The newest resource, recently added
 - Contains multiple after treatment system figures/schematics

These and many other helpful resources are available at AccessFreightliner.com > WarrantyLit > Supplier Component Warranty Evaluation Guides.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version on-line: Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.