

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2005 – 2010	All	All	All	All
Sportwagen	2008 – 2009	All	All	All	All
Golf	2006 – 2014	All	All	All	All

Condition

51 14 02 November 25, 2014 2038990

Rocker Panel - Front Fender – Corrosion

• Corrosion between the rocker panel (side member) and the fender (Figure 1, red outline).



Figure 1 - corrosion in the area of the rocker panel/front fender

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• Corrosion on the contact surface of the fender (Figure 2, in red outline).



Figure 2 - fender removed (corrosion on the contact surface of the fender)

• Corrosion on the contact surface of the rocker panel (side member - Figure 3, in red outline).



Figure 3 - fender removed (corrosion on the contact surface of the rocker panel [side member])

Note:

To determine if this procedure is covered under Warranty, always refer to the *Warranty Policies and Procedures Manual.*

Documentation required per Warranty Policies and Procedures Manual.

For vehicles outside of the Limited Warranty Against Corrosion Perforation this Technical Bulletin is for information only.



Technical Background

Corrosion on contact surfaces of the front fender to rocker panel (side member).

Production Solution

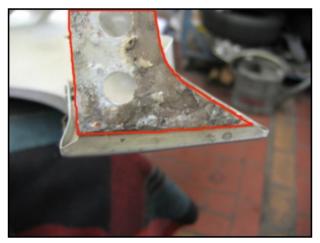
Not applicable.

Service

Repair front fender and rocker panel (side member)

Repair front fender:

- Remove the front door according to the repair manual. See Repair Group 57 in Elsa.
- Remove the front fender according to the repair manual. See Repair Group 50 in Elsa.
- Check the contact surface of the fender for corrosion (Figure 4, in red outline).





- Remove the corrosion in the contact area of the fender with the pneumatic brush grinder.
- Apply a VOC compliant epoxy primer as an anti-corrosion treatment and primer (locally sourced).
- Restore the paint structure according to the paint repair manual.

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Repair outer sill panel (side member):

• Check the rocker panel (side member) in contact surface of the fender for corrosion (Figure 5, in red outline).



Figure 5 (corroded contact outer rocker panel [side member])

- Remove the corrosion on the rocker panel (side member) with the pneumatic brush grinder.
- Apply a VOC compliant epoxy primer as an anti-corrosion treatment and primer (locally sourced).
- Seal and smooth the rocker (side member) in the area of the metal edge (Figure 6, in red) with polyurethane sealer (part number: AKD 476 KD5 05).



Figure 6 – rocker (side member) during repair

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- Restore the paint structure of the rocker panel (side member) according to the paint repair manual.
- Install the front door according to the repair manual. See Repair Group 57 in Elsa.

Before installing the fender, attach two zinc layers (part number AKL 381 035 50) in the contact area between fender and rocker panel (side member - illustration 7, arrows) and bond them on the rocker panel - see also Figure 8 (number 1).

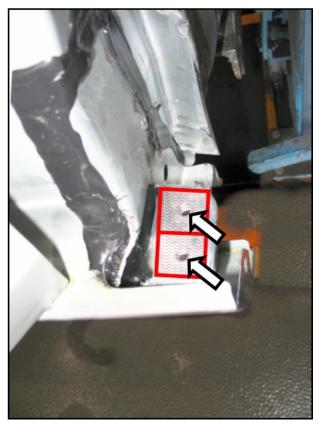


Figure 7 - during repair

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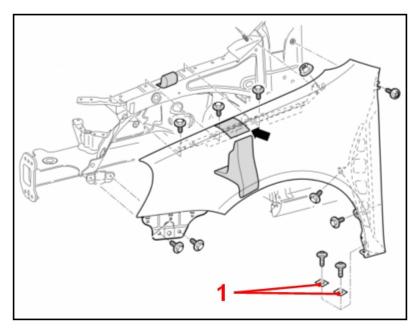


Figure 8 - zinc layers (No. 1)

• Install the front fender according to the repair manual. See Repair Group 50 in Elsa.

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Warranty

Note:

- Dealers may complete the repair as described without prior authorization (through a WISE Warranty Repair Acceptance request).
- Documentation required: Clear pictures, completed estimate and body shop invoice must be saved and kept on file at the Dealership for audit purposes.
- This bulletin applies for 1 front fender and rocker panel repair. If both sides exhibit the corrosion they should be evaluated individually and claimed on separates lines. Total Body Painting Prep Time for both front fenders and rocker panels should be claimed on the first line only.
- Labor time units (TU), Material units (MU), and Material unit rate are correct at the time of publication. The time units and/or material units may differ if the repair catalogue is updated. The information in the repair catalogue applies, except for the open time items (labor operations ending in 99) which are calculated at actual time multiplied by the body shop labor rate. The material allowance (Paint material price per unit) is subject to change. Refer to *WISE > Resource Center > Forms > Paint/Corrosion for the most current forms.*
- This section is applicable for vehicles within the terms of Volkswagen's Limited Warranty Against Corrosion Perforation. For vehicles outside the terms of the Limited Warranty Against Corrosion Perforation this section is for information only.
- This bulletin may be provided to outside shops to ensure the proper repair is completed.

INote:

Claim Processing Options

Option 1: Utilize the attached form examples and pre-populated forms on WISE to assist with calculating the reimbursement amounts. **This will expedite the claim review process and reduce the time to pay the claim**.

Note that miscalculations are subject to claim adjustment.

For the complete set of pre-populated Paint/Corrosion Claim Form templates associated with this Technical Bulletin, refer to WISE > Resource Center > Forms > Paint/Corrosion.

Option 2: Email repair estimates to paintcamp@vw.com. The Paint and Corrosion Team will calculate the warranty allowance and complete the required form(s) on behalf of the dealer.

To determine if this procedure is covered under Warranty, always refer to the *Warranty Policies and Procedures Manual*¹⁾

-					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Jetta	2004 – 2010	All	All	All	All
Sportwagen	2008 – 2009	All	All	All	All
Golf	2009 – 2014	All	All	All	All

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		SAGA	Coding		
Claim Type:	160 ¹⁾				
Service Number:		Damage Code	HST	Damage Location (Depends on Service No.)	
5145		0003		130 or 131	
Parts Manufacture	er	Jetta (1K2), Sp	ortwagen (1K5)	130 or 131 ²⁾	
		A5 Golf (1K1)	, A6 Golf (5K1)	130 or 131 ²⁾	
		Re	pair		
Ple	ase use tl	ne following part n	umber in "Outside M	aterials" ⁴⁾	
LACKMATF: Paint and Ma	aterials		MU @ \$12 per unit		
Epoxy Primer (Locally So	urced)		Claim Dollar Amoun	t (MAX: \$40)	
Please use the following I	Labor Ope	eration in "Outside	e Labor" ⁴⁾		
Select the appropriate Labor Operation below: - L0010000: External Painting-straight color - L0020000: External Painting-metallic/2-layer - L0030000: External Painting-pearl color			Claim Dollar Amount		
Use this for all body repai - A0041000: Body Shop re			Claim Dollar Amount		
		Rep	lace		
Ple	ase use tl	ne following part n	umber in "Outside M	aterials" ⁴⁾	
LACKMATF: Paint and Ma	aterials		MU @ \$12 per unit		
Plea	ase use th	e following Labor	Operation in "Outsid	le Labor" ⁴⁾	
Select the appropriate Labor Operation below: - L0010000: External Painting-straight color - L0020000: External Painting-metallic/2-layer - L0030000: External Painting-pearl color			Claim Dollar Amount		

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Use this for all body repair in - A0041000: Body Shop repai		Claim Dollar Amount		
Causal Part:		L00 <mark>#</mark> 0000		
	Diagnos	tic Time ⁴⁾		
GFF Time expenditure	01500000 = 00 TU	J max.	NO	
Road Test	01210002 = 00 TU 01210004 = 00 TU		NO	
Technical Diagnosis	01320000 = 00 TL	J	NO	

Claim Comment: Input "As per Technical Bulletin 2038990" in comment section of Warranty Claim.

¹⁾ For Vehicles outside the Limited Warranty Against Corrosion Perforation this bulletin is information only

²⁾ Corrosion claim vendor code will be the damage location.

³⁾Labor Time Units (TUs) are subject to change with ELSA updates.

⁴⁾ Documentation required per *Warranty Policies and Procedures Manual.*

⁵⁾ See attachment "srt_reference_table.pdf" for labor time reference.

Required Parts and Tools

Part number	Designation	Quantity to be accounted
AKD 476 KD5 05	Polyurethane adhesive	Maximum 0.25 per side needed
AKL 381 035 50	Zinc layers	Maximum 2 per side needed

No Special Tools Required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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Paint/Corrosion Claim Form



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Repair			Examp If repeat repair, provide explan)Ie	- 1	ĸer	Dair	Color No. (4-digit I	ElsaPro Paint No.)		LA5Q	
Order No.	91	0000	If repeat repair, provide explai	nation in he	ox helow.			Dealer Labor Rate			100.00	4
								Paint material price			12.00	4
			A6 Go	hit.	Д_		nr	Dealer-owned pair		Yes		No
					-			Original paint mate		Yes		No
	Domogo	Dmg	Part manufacturer					- ···		100	Time	Mat'l
Service No.	Damage Code	Dmg Loc	(Vendor Code)				Description of Repair		Paint Labor Ope	eration(s)	Units	Units
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					Paint one	fender			5055795	53	70	3
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				1.1.1	· · · · · · · · · · · · · · · · · · ·	both fende	ers are affected, t	he prep time				
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				1.1								
Note: Auth	orization a	and claim re	eimbursement are contingent or	the usage	of origina	l .	Body Painti	ng Prep Time	5101713	33	190	
			parts for the repair					5				
The vehicle	e history mu	ist be checke	ed for any previous damage. Digital p	hotographs	must be inc	luded with the r	epair order per VWoA in	structions. If there is a	Paint	Subtotal	370	11
	sub	let invoice for	r painting, the invoice amount must b	e split betwo	een outside	(sublet) labor a	nd outside (sublet) mate	rial.				
Part Nu	umber		Part Description	Part Qty	Part Price		Descriptio	on of Repair	Repair/Replace		Time	
			· ····		per Unit	Price		-	Operation	n(s)	Units	
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								front fender		50		
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VW Representative Signature

Paint/Corrosion Claim Form



Dealer No.	40	0000	Evam			Dor	air	VIN (17-Digits)	3VWE	BA71K18M00	0000	7
Repair			Examp	ЛЕ	-	REL	Jair	Color No. (4-digit E	IsaPro P	aint No.)	LR9	4
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L						•		Paint material price	e per unit		12.0	D
				5 J	9t'	ta		Dealer-owned pair	it shop?	Yes		No
								Original paint mate	rial?	Yes		No
	Damage	Dma	Part manufacturer					3 1 1			Timo	Mat'l
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VW Repre	Full pr follow WISE : Corros and th	xample P Il other p ne SAGA (re-popula ring locat > Resourd sion > TB ne repair.	rimer Part Qty and Part Price per arts should be claimed se claim ated forms can be found ion: ce Center > Forms > Pair # - Form specific to the v de Material Part Amour KMATF Total Paint Materi Total Par	1 Per Unit or Peparately in the It/ rehicle It Subtotal Amount	per Uni \$ 40.1	it Price Price Automatic state sta	Remove and install Remove and install cover Remove and install Remove and install Remove and install Remove and seal of the rocker panel Wax body in the out	front door front fender front bumper sill trim sill panel on the fender ff corrosion on er side member		Operation(s) 57511900 50551950 63291900 66291900 66311900 50554999 51454999 51017500 51017500 40 40 40 40 40 50 50 50 50 50 50 50 50 50 5	Units Units 3 7 2 2 7 3 3 6 6 3 3 4 5 5 5 5 5 5 5 5 5 5 5 5 5	

VW Representative Signature

SRT Reference Table for TPI# 2038990

Repair (A5 Golf – 4-Door) – Ma	odels(1K1)			
<u>Body Labor</u>				
Labor Operation : Remove and install front door	57 51 19 00 = 30 TU			
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	_		
Labor Operation : Remove and install front bumper cover (Select one of the listed SRTs)	63 29 19 00 = 70 TU Or 63 29 19 20 = 70 TU (For GTI Edition 30/GTI Pirelli)			
Labor Operation : Remove and install sill trim	66 29 19 00 = 20 TU	Multiply claim time units x warranty labor rate. Enter		
Labor Operation : Remove and install sill panel (Only select one of the listed SRTs if the vehicle model is listed)	66 31 19 10 = 70 TU (For GTI) Or 66 31 19 20 = 70 TU (For GTI Edition 30/GTI Pirelli)	in SAGA under Outside Labor Operation: A0041000		
Labor Operation : Remove corrosion on the fender	50 55 49 99 = 30 TU	_		
Labor Operation: Remove and seal off corrosion on the rocker panel	51 45 49 99 = 60 TU	-		
Labor Operation : Wax body in the outer side member	51 01 75 00 = 30 TU			
<u>Refinish Labor</u>				
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter		
Labor Operation: Paint one rocker panel	51 45 79 13 = 110 TU	in SAGA under Outside Labor Operation:		
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	L00 # 0000* *Please see warranty table for proper labor operation		
Outside Materials				
Labor Operation: Paint one rocker panel	8 MU	Multiply claim material units x \$12.00. Enter in SAGA		
Labor Operation: Paint one fender	4 MU	under Outside Materials: LACKMATF		

Repair	(A5 Golf – 2-Door) – Models(1 k	(1)
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Body Labor		
Labor Operation : Remove and install front door	57 51 19 00 = 30 TU	
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	-
Labor Operation : Remove and install front bumper cover	63 29 19 00 = 70 TU Or	-
(Select one of the listed SRTs)	63 29 19 20 = 70 TU (For GTI Edition 30/GTI Pirelli)	
Labor Operation : Remove and install sill trim	66 29 19 00 = 20 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Remove and install sill panel (Only select one of the listed SRTs	66 31 19 10 = 70 TU (For GTI) Or	in SAGA under Outside Labor Operation: A0041000
fi the vehicle model is listed)	66 31 19 20 = 70 TU (For GTI Edition 30/GTI Pirelli)	///////////////////////////////////////
Labor Operation : Remove corrosion on the fender	50 55 49 99 = 30 TU	-
Labor Operation: Remove and seal off corrosion on the rocker panel	51 45 49 99 = 60 TU	
Labor Operation : Wax body in the outer side member	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation: Paint one rocker panel	51 45 79 03 = 90 TU	in SAGA under Outside Labor Operation:
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	L00 # 0000* *Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one rocker panel	6 MU	Multiply claim material units x \$12.00. Enter in SAGA
Labor Operation: Paint one fender	4 MU	– under Outside Materials: LACKMATF

Repair (A5	Jetta) – Mode	el (1K2)
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<u>Body Labor</u>		
Labor Operation : Remove and install front door	57 51 19 00 = 30 TU	
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	
Labor Operation : Remove and install front bumper cover	63 29 19 00 = 70 TU Or	
(Select one of the listed SRTs)	63 29 19 10 = 90 TU (For Jetta Cup Edition)	Multiply claim time units x
Labor Operation : Remove and install sill trim	66 29 19 00 = 20 TU	warranty labor rate. Enter in SAGA under Outside
Labor Operation : Remove and install sill panel	66 31 19 00 = 70 TU	Labor Operation: A0041000
Labor Operation : Remove corrosion on the fender	50 55 49 99 = 30 TU	
Labor Operation: Remove and seal off corrosion on the rocker panel	51 45 49 99 = 60 TU	
Labor Operation : Wax body in the outer side member	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		- ·
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one rocker panel	51 45 79 13 = 130 TU	Labor Operation:
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	L00 # 0000* *Please see warranty table for proper labor operation
<u>Outside Materials</u>		
Labor Operation: Paint one rocker panel	9 MU	Multiply claim material units x \$12.00. Enter in SAGA
Labor Operation: Paint one fender	4 MU	under Outside Materials:
		LACKMATF

Repair (A5 Jetta Sportwagen) – N	1odel(1K5)	
<u>Body Labor</u>		
Labor Operation : Remove and install front door	57 51 19 00 = 30 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	
Labor Operation : Remove and install front bumper cover	63 29 19 00 = 70 TU	
Labor Operation : Remove and install sill trim	66 29 19 00 = 20 TU	
Labor Operation : Remove corrosion on the fender	50 55 49 99 = 30 TU	
Labor Operation: Remove and seal off corrosion on the rocker panel	51 45 49 99 = 60 TU	
Labor Operation : Wax body in the outer side member	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one rocker panel	51 45 79 13 = 130 TU	
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	L00 # 0000* *Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one rocker panel	9 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials: LACKMATF
Labor Operation: Paint one fender	4 MU	

Repair (A6 Golf – 4-Door) – Mo	del(5K1)	
Body Labor		
Labor Operation : Remove and install front door	57 51 19 00 = 40 TU	
Labor Operation : Remove and install front fender	50 55 19 50 = 90 TU	
Labor Operation : Remove and install front bumper cover	63 29 19 50 = 40 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation : Remove and install grille	66 05 19 00 = 20 TU	
Labor Operation : Remove and install sill panel	66 31 19 00 = 30 TU	
Labor Operation : Remove corrosion on the fender	50 55 49 99 = 30 TU	
Labor Operation: Remove and seal off corrosion on the rocker panel	51 45 49 99 = 60 TU	
Labor Operation : Wax body in the outer side member	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation: Paint one rocker panel	51 45 79 03 = 110 TU	in SAGA under Outside Labor Operation:
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	L00 # 0000*
Outside Materials		
Labor Operation: Paint one rocker panel	8 MU	Multiply claim material units x \$12.00. Enter in SAGA
Labor Operation: Paint one fender	3 MU	under Outside Materials:

Repair (A6 Golf – 2-Door) – Mo	del(5K1)	
Body Labor		
Labor Operation : Remove and install front door	57 51 19 00 = 40 TU	
Labor Operation : Remove and install front fender	50 55 19 50 = 70 TU	
Labor Operation : Remove and install front bumper cover	63 29 19 50 = 70 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation : Remove and install grill	66 05 19 00 = 20 TU	
Labor Operation : Remove and install sill panel	66 31 19 00 = 30 TU	
Labor Operation : Remove corrosion on the fender	50 55 49 99 = 30 TU	
Labor Operation: Remove and seal off corrosion on the rocker panel	51 45 49 99 = 60 TU	
Labor Operation : Wax body in the outer side member	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation: Paint one rocker panel	51 45 79 13 = 70 TU	in SAGA under Outside Labor Operation:
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	L00 # 0000*
Outside Materials		1
Labor Operation: Paint one rocker panel	5 MU	Multiply claim material units x \$12.00. Enter in SAGA
Labor Operation: Paint one fender	3 MU	under Outside Materials: