

#### 48 Steering feels stiff when turning

48 14 61 2036032/2 July 10, 2014. Supersedes Technical Service Bulletin Group 48 number 13-56 dated December 13, 2013 for reasons listed below.

Model(s)	Year	VIN Range	VIN Range Vehicle-Specific Equipment	
A4	2009 - 2013	All	Not Applicable	
A4	2014	A000001 - A900773 N000001 - N021139	Not Applicable	
A5	2008 - 2013	All	Not Applicable	
A5	2014	000001 - 029211	Not Applicable	
A5 Cab	2010 - 2013	All	Not Applicable	
A5 Cab	2014	000001 - 005164	Not Applicable	
Q5	2009 - 2013	All	Not Applicable	
Q5	2014	000001 - 051821	Not Applicable	

## Condition

REVISION HISTORY				
Revision	Date	Purpose		
2	-	Revised header data (Corrected Elsa display error)		
1	12/16/2013	Initial publication		

The customer states that the steering feels stiff during turning. The condition occurs when the vehicle is stationary.

# **Technical Background**

The steering shaft needs to be updated.

# **Production Solution**

Improved intermediate steering shaft.

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Technical Service Bulletin



## Service

- 1. Reproduce the customer complaint to verify.
- 2. Inspect the vehicle's suspension for worn or damaged components. If any issues are found, repair them before proceeding.
- 3. Remove the intermediate steering shaft from the vehicle.
- 4. Inspect the intermediate steering shaft and ensure that both of the universal joints move freely.
- 5. If the intermediate steering shaft is stiff or binds during inspection, replace it.

W	ar	rar	nty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	4816				
Damage Code:	0017				
Labor Operations:	Steering column lower remove + reinstall	4816 1900	50 TU		
	Inspect intermediate steering shaft	4816 0199	10 TU		
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)				
Claim Comment:	As per TSB #2036032/2				

## **Additional Information**

All parts and service references provided in this TSB (2036032) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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