

Warranty Information

Warranty Communication

Number: AWC-14-06

Subject: TDI High Pressure Fuel Pump Parts Return -
Applicable to Claim Types 1SP, 2SK, and all Base Warranty

Date: May 18, 2014

U.S. Dealers

This document conveys General Information from Audi Warranty

This Communication is sent on behalf of the Audi Warranty Parts Return Center (WPRC)

Product Quality is of utmost importance to Audi of America as we continually strive for a perfect product experience. Results of analysis/testing of parts replaced under warranty are a leading source of product improvement; however, only essential parts are requested for return.

At this time we are requesting the TDI High Pressure Fuel Pump. Normally, a part request appears (in the Warranty Parts Shipping Portal) only for base warranty claim types; however the TDI High Pressure Fuel Pump request will also include claim types 1SP and 2SK. All parts, regardless of claim type, will be analyzed using the usual claim/part review policy and process.

The current return procedure for requested HAZMAT parts should be followed even though there is a special shipping address for return of the TDI High Pressure Fuel Pumps:

Audi Warranty Parts Return Center
c/o FERBER WAREHOUSING
6841 North Rochester Road
Rochester Hills, MI 48306

Questions relative to this information may be directed to Audi Warranty 1.866.677.2834 or AudiWarranty@Audi.com