

Warranty - Technical Support - After Sales

Audi Warranty, Technical Support, After Sales Communication **Number: AWC-14-04**

Subject: Communicating with Older Vehicles when Using ODIS **Date: May 02, 2014**

To: U.S, Puerto Rico Dealers

This document conveys General Information.

It is always our joint priority to be proactive, and keep dealership service personnel up-to-date with situational information we become aware of. Now is such a circumstance.

We have received feedback from dealers that some Technicians are having difficulty communicating with older model year vehicles (2005-2009) while using the 6017B K-Line adapter in ODIS.

The communication concerns are (1) the vehicle system scan test takes too long - 30 min. to an hour, and (2) the VAS tester locks up.

We've completed a full investigation of the concerns and found that:

When working on older model year vehicles (2005-2009) which require use of the 6017B K-Line Adapter. . .

- 1. Turn *OFF* the wireless setting on the VAS tester and connect the cable**
- 2. Do not use Bluetooth while using the adapter**

We are confident that following these instructions will eliminate the communication concerns. Thank you.

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