

Technical Service Bulletin



64 Replaced door control unit cannot be coded

64 14 33 2029714/3 May 2, 2014. Supersedes Technical Service Bulletin Group 64 number 12-22 dated July 5, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2015 - 2016	All	Not Applicable
A5/S5/RS 5	2008 - 2016	All	Not Applicable
A6/S6	2011 - 2016	All	Not Applicable
A7/S7	2011 - 2016	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added models) Revised <i>Service</i> (Updated SVM table to include additional models)
2	7/5/2012	Revised header data (Changed title) Revised <i>Service</i> (Updated SVM table)
1	5/30/2012	Original publication

After one or both of the front door control units (J386/J387) is replaced, one or both of the rear door control units (J3888/J389) cannot be coded or parameterized via an SVM specified vs. actual comparison (spec/actual).

Technical Background

The parameter data in the software coding container has changed for the front and rear door control units. As a result, an SVM code is required to update the parameter data for any replacement control unit. Simply running an SVM spec/actual will not code nor update the parameter data in the new replacement control unit. A hardware change suggestion will be provided when an SVM spec/actual is executed. An additional hardware replacement is not required.

Production Solution

Not applicable.

Service

For A5:

Refer to TSB 2022450, *Window regulator noisy during operation*, before proceeding with this TSB to ensure that additional steps are not required. When replacing the driver or passenger front door control unit (J386/J387), perform an SVM code to update the coding and parameter data in the control unit(s).

For A4, S4, allroad, A3, A6, and A7:

When replacing the driver or passenger front/rear door control unit (J386/J387/J388/J389), perform an SVM code to update the coding and parameter data in the control unit(s).



Note:

- The table below contains four separate SVM codes depending on the installation location. Each code will only work for *only* one of the door control unit locations at a time. Each code must be executed separately. For instance, when replacing more than one control unit during a single service visit, replace only one of the control units and execute the SVM code for that affected location. Then replace the second control unit for the other location and execute the appropriate SVM code. Repeat for each location.
- The A4, A5, A6, and A7 rear door control units have the same hardware/software part numbers for the left and right sides (and can be installed on either side), but note that there are different SVM codes for rear left and rear right.
- No software update is performed during this SVM communication.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Code Input
2015 - 2016 A3 Front driver door control unit	5Q0959593 5Q0959593A	*	5Q0959593A	*	XCHG42A001
2015 - 2016 A3 Front passenger door control unit	5Q0959592 5Q0959592A	*	5Q0959592A	*	XCHG52A001
2009 - 2016 A4 2008 - 2016 A5 Front driver door control unit	8K0959793	*	8T0959793J	*	XCHG42A001
	8K0959793A	*			
	8K0959793D	*			
	8K0959793E	*			
	8K0959793J	*			

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2008 - 2016 A4 & A5 Front passenger door control unit	8K0959792	*	8T0959792J 8T0959792G	*	XCHG52A001
	8K0959792A	*			
	8K0959792D	*			
	8K0959792E	*			
	8K0959792J	*			
2009 - 2016 A4 2008 - 2016 A5 Rear driver door control unit	8T0959795B 8T0959795E 8T0959795J 8T0959795N 8T0959795H	*	8T0959795H	*	XCHG62A001
2009 - 2016 A4 2008 - 2016 A5 Rear passenger door control unit	8T0959795B 8T0959795E 8T0959795J 8T0959795N 8T0959795H	*	8T0959795H	*	XCHG72A001
2011 - 2016 A6 & A7 Front driver door control unit	4G8959793	*	4G8959793	*	XCHG42A001
	4G8959793A	*			
2011 - 2016 A6 & A7 Front passenger door control unit	4G8959792	*	4G8959792	*	XCHG52A001
	4G8959792A	*			
2011 - 2016 A6 & A7 Rear driver door control unit	4G8959795	*	4G8959795	*	XCHG62A001
	4G8959795A	*			
2011 - 2016 A6 & A7 Rear passenger door control unit	4G8959795	*	4G8959795	*	XCHG72A001
	4G8959795A	*			

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6438		
Damage Code:	0039		
Diagnostic Time:	GFF for a single door control unit	0150 0000	Time stated on diagnostic protocol (Max 50 TU)
	-OR-		
	GFF for two door control units	0150 0000	Time stated on diagnostic protocol (Max 80 TU)
	-OR-		
	GFF for three door control units	0150 0000	Time stated on diagnostic protocol (Max 110 TU)
	-OR-		
	GFF for four door control units	0150 0000	Time stated on diagnostic protocol (Max 140 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2029714/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Additional Information

All parts and service references provided in this TSB (2029714) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.