

Technical Service Bulletin



91 MMI3G+: videos cannot be played via AMI with new "i" devices

91 14 38 2033780/2 April 21, 2014. Supersedes Technical Service Bulletin Group 91 number 13-83 dated May 2, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2011 - 2015	All	With MMI 3G+

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header data (Added model years)
1	5/2/2013	Initial publication

Apple® devices with the new 8-pin plug will not play videos using the Audi Music Interface.

Technical Background

The current Apple devices (e.g. iPhone 5, iPod Nano, new iPod Touch, etc.) have a new plug assignment: the 30-pin plug has been replaced with an 8-pin plug (Figure 1).

The old plug used an analog video transmission, whereas the new plug uses a digital video transmission that is not supported by the Audi Music Interface.



Figure 1. Comparison of old (top) and new (bottom) Apple plug.

Production Solution

Not applicable.

Service

Please inform the customer that the Audi Music Interface does not support videos on Apple devices with the 8-pin plug.



Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2033780) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.