

Technical Service Bulletin



91 Generation III radio: Loose or broken control knobs

91 14 30 2017425/4 April 7, 2014. Supersedes Technical Service Bulletin Group 91 number 10-08 dated March 18, 2010 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 - 2015	All	Generation 3 CAN radio (Concert or Symphony)
A5	2008 – 2015	All	
A5 Cabriolet	2010 – 2015	All	
Q5	2009 - 2015	All	

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Added model years and PR codes)
3	3/18/2010	Revised header data (Added models and model years)
2	11/7/2008	Revised title to include Repair Group

On generation III Concert and Symphony radios (Figure 1), the control knob or volume knob is broken or loose.

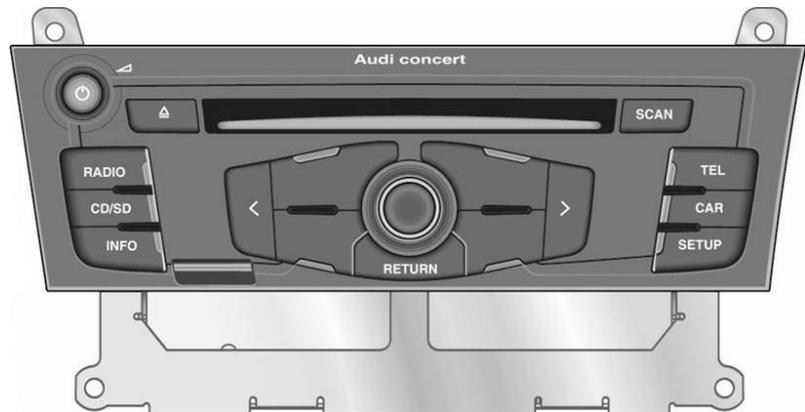


Figure 1. A generation III radio.

Technical Background

Knobs may be damaged by outside influence.

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Production Solution

Not applicable.

Service

The knobs can be replaced individually and are available as accessories.

Warranty

This damage is due to outside influence and is not covered by any Audi warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8T0059528	Control knob replacement kit	1*

* This part number is a kit that contains one volume knob and one control knob.

Additional Information

All parts and service references provided in this TSB (2017425) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.