

Technical Service Bulletin



70 Noises from doors when playing music tuned with heavy bass

70 14 38 2037104/1 April 30, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2011 - 2014	All	Not Applicable

Condition

Squeak and rattle noises can be heard in the front doors when music tuned with heavy bass is being played.

Technical Background

The noises are likely due to contact between the foam isolation blocks on the door front door panels and the door structure or vibration in the door wiring harness bundle or connectors.

Production Solution

The insulation mat of each front door panel is now installed to cover the foam isolation blocks so that it sits between the blocks and the door structure.

Service

1. Remove the right and left door panels. Inspect the insulation mat. The insulation mat will likely be mounted around the foam pads (Figure 1).



Figure 1. Insulation mat installed around the foam pads.

2. Adjust the insulation mat. The insulation mat should be installed in such a way that it covers the foam pads and should now be between the foam pads and the door structure (Figure 2).



Figure 2. *Insulation mat properly installed.*

3. Check the wiring harness of the door. Any loose sections of harness or connectors should be secured with tape to eliminate the possibility of harness or connector movement against the door panel or door structure.



Figure 3. *Tape applied to door wiring harness.*

4. Perform this operation to both front doors.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	7059		
Damage Code:	0020		
Labor Operations:	Front door trim panels remove and reinstall	7059 2000	70 TU
	Modify both front door trim panels	7059 9999	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2037104/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2037104) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.