



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2013 - 2014	All	All	AT_DM649629	AT_EM645977
Beetle Convertible	2013 - 2014	All	All	AT_DM808849	AT_EM813132
Jetta (Kern Production Line)	2013	All	All	AJ_DM251824	AJ_DM349999
Jetta (West Production Line)	2013	All	All	AJ_DM410000	AJ_DM500000
Jetta (Kern Production Line)	2014	All	All	AJ_EM200001	AJ_EM273347
Jetta (West Production Line)	2014	All	All	AJ_EM350000	AJ_EM420943

Condition

46 14 09 October 22, 2014 **2038230** Supersedes Technical Bulletin V461408 dated September 19, 2014 to break out the applicable vehicle VIN ranges by factory, which assists in warranty claiming.

Rear Disc Brakes, Replacing Rear Brake Pads and Rotors for Squeal

Note:

Read this bulletin in its entirety before performing any repairs.

For any vehicles that have already had this technical bulletin applied and the rear brake noise persists, call the helpline for further assistance. Please be as specific as possible regarding the customer complaint and the steps used when calling the helpline.

Customer concerns for rear brake squeal can be serviced up to 12,000 miles or 1 year from the in service date (whichever comes first) by installing improved rear brake pads and new brake rotors.



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Technical Background

Rear brake pad composition may result in a squeal from the rear braking system. Condition as described DOES NOT affect brake performance.

Production Solution

Improved rear brake pads.

Service

Procedure:

Install new rear brake pad kit, part number 5Q0698451E and rear brake rotors, part number 5C0615601. See Repair Manual Group 46 Brakes Mechanical in ELSA for the proper repair procedure.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
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SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
4638	0020	---		Use applicable when indicated in ElsaWeb (L/R)	



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Parts Manufacturer	Beetle, Beetle Convertible, Jetta	3ME ²⁾
Labor Operation ³⁾ : Remove and Install Rear Wheels	44052000 = 30 TU	
Labor Operation ³⁾ : Remove and Install Rear Rotors (includes rear pad replacement)	46532050 = 70 TU	
Causal Part:	5Q0698451E	
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500000 = 00 TU max.	NO
Road Test	01210002 = 10 TU 01210004 = 10 TU	YES
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2038230" in comment section of Warranty Claim.		
<p>¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only</p> <p>²⁾ Code per warranty vendor code policy.</p> <p>³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.</p> <p>⁴⁾ Documentation required per Warranty Policies and Procedures Manual.</p>		

Required Parts and Tools

Part No:	Part Description	Quantity
5Q0 698 451 E	Rear Brake Pad Kit	1
5C0 615 601	Rear Brake Rotor	2

No Special Tools are required.



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Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.