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Sent on 10 30 2014 **Expires on** 01 27 2015
From Acura Parts, Service & Technical Division, Campaign Administration
Subject Client Satisfaction Improvement Campaign: 2015 MDX & TLX ODMD

DATE: October 30, 2014

TO: All Acura Sales, Service & Parts Managers and Personnel
FROM: Acura Parts, Service & Technical Division, Campaign Administration

RE: Client Satisfaction Improvement Campaign: 2015 MDX & TLX ODMD

In a continuing effort to provide the highest level of client satisfaction, Acura has released a software update for the audio, navigation, and hands-free phone systems. This software update provides functional and graphical improvements to make the systems more user friendly in the 2015 MDX and TLX. **Refer to VIN Inquiry status to determine which vehicles in your inventory are eligible for this update.**

Update

Update the navigation system with the update DVD provided by HERE. This update will be provided free of charge to owners of affected VINs until **November 1, 2015**.

Software

Update DVDs have been distributed to all dealerships, and are expected to arrive today, October 30, 2014 for most dealers. Additional update DVDs are available through the HERE Dealer Map Update website at www.navigation.com/doc-us, or call HERE at 866-347-3020.

Warranty

Warranty information is detailed in S/B 14-037, *Client Satisfaction Improvement Campaign: Update for 2015 MDX and TLX ODMD (Vehicles with Navigation)*.

Service Bulletin

In support of this client satisfaction improvement campaign, S/B 14-037 has been posted on ISIS as of October 30, 2014. It includes software, procedure and warranty information related to this update.

Customer Notification

Acura expects to complete initial customer notification by mid-November 2014.

As always, make sure to check the iN VIN status inquiry to determine if a vehicle is eligible for this update.

Click [here](#) for a copy of service bulletin 14-037.

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