



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta (A6)	2011 – 2014	All	All	All	All
Golf/GTI (A7)	2015	All	All	All	All
Beetle	2012 – 2015	All	All	All	All
Beetle Convertible	2013 - 2015	All	All	All	All
Passat NMS	2012 - 2015	All	All	All	All

Condition

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Front Door Latches Hard to Release

Customer may comment that the front door is hard to open with exterior handle.

Technical Background

The front door latch operation is affected by various climate or temperature conditions and as a result may require increased effort to release.

Production Solution

Final production countermeasure pending.



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Service

For concerns of front door latch hard to release from the outside door handle, or the outside handle binds, verify the customer's concern. If the concern can be duplicated, replace the affected door latch to correct the concern. See repair manual group 57 in ELSA. **DO NOT** attempt to correct this concern by performing the following repairs:

- Adjusting or replacing the door striker (The striker should **ONLY** be replaced if there are physical defects)
- Adjusting the mounting position of the door latch to the door.
- Lubricating the door latch, striker, bow or the Bowden cable(s).

Note:

When verifying the customer's concern described in this bulletin, please note that the condition may not be present if the vehicle is not exposed to the same climate/temperature conditions at which the customer experienced the concern.

Before replacing the door latch, perform visual inspection of the door handle to verify normal operation. When the door panel is removed to replace the door latch, verify normal operation of the bow and Bowden cables. These components can also contribute to or cause the concerns described in this bulletin.

Warranty

Information only.

Required Parts and Tools

See ETKA for proper vehicle door latch application.

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.