



Das Auto.

Service Information

VAS Tester

Number: VVT-14-18

Subject: **VAS Diagnostic Device** System Recovery Process
Reminder

Date: Sept. 18, 2014

Supersedes VSE-11-24 due to updated title and information.

Due to their function as diagnostic tools, **VAS diagnostic laptop and tablet devices** are equipped with a proprietary **Windows® 7** operating system. The key feature is the use of a partitioned hard drive for system recovery.

In the event of operating system malfunctions due to lost or corrupt files, system recovery must be performed using the proprietary data stored on the partitioned hard drive.

ATTENTION!

- ***DO NOT USE the Panasonic Windows 7 installation CDs that may have been supplied with the device when new to perform operating system recovery! These CDs will install a standard, non-partitioned Windows 7 operating system that is not supported by VWGoA.***
- ***If the Panasonic Windows 7 installation CDs were retained, please locate and discard them immediately to avoid confusion!***
- ***Always refer to the applicable, step-by-step recovery instructions specified in the following Service Information documents:***
 - VAS Diagnostic Laptops – Windows 7 System Recovery Instructions
 - VAS Diagnostic Tablets – Windows 7 System Recovery Instructions

Please share this information reminder with all affected Dealership Service & IT personnel!