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Warranty Information

General Communication

Number: VWC-14-11

Subject: VW CREW Tips Launch

Date: Sept. 3, 2014

This document conveys
Volkswagen Warranty general
information.

In collaboration with the VW CREW, VW Warranty is pleased to announce the launch of a new communication tool entitled **CREW Tips**.

The VW CREW has reached out to their fellow VW Warranty Administrators and collected a variety of tips, tricks and helpful hints to assist Warranty Administrators to perform their vital role in the dealership. The CREW Tips will provide information regarding relevant topics for working in SAGA, ElsaPro, WISE and other systems and processes used by Warranty Administrators.

CREW Tips

The CREW Tips will appear in the **What's New** section on the WISE website landing page and will be stored for future reference on WISE under Resource Center > VW CREW > CREW Tips.

Warranty Administrators: Keep forwarding your tips, tricks and helpful hints to the VW CREW via the region email address established by your VW CREW representatives. Thanks for your continued support in helping VW Warranty help you!

VW CREW Region Email Addresses	
Northeast Region (NER)	vwnervwcrew@gmail.com
Pacific Region (PAR)	vwcrewpar@gmail.com
Midwest Region (MWR)	mwvdublove@gmail.com
Southeast Region (SER)	serncvavw@gmail.com
South Central Region (SCR)	warrantyscr@gmail.com

Log on to WISE today and check out the first VW CREW Tip!

Questions? Contact the Warranty Helpline at 866-306-8447 or warranty.helpline@vw.com.