A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.





Edition 96: July 28, 2014

Content

- <u>Technical Bulletins</u>
- <u>Pending Service Solutions</u>
- <u>Tech Tips</u>
- <u>Campaigns</u>
- <u>Updates</u>
- <u>Suggestions</u>



Technical Bulletins

21 14 05 · 2036110 Supersedes technical bulletin V211402 dated March 28, 2014 to modify the 5th bulleted sentence in Step 2.(See Technical Bulletin) Engine Lacks Performance, Shaft of Turbine Fan of Turbo Charger Broken or Seized

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	at 2012–2014 2.0L TDI (CKRA)		All	All	All
Check Engine Light ON, Reduced Performance or Noise from Turbocharger. DTC P0299 may be stored in ECM. Production Solution: Implemented into production.					

90 14 01 · 2037607 Erratic Oil Temperature Gauge					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle, Beetle Convertible	2014	All	All	All	All
The oil temperature gauge in the auxiliary instrument cluster ("additional instruments") and/or the oil temperature display in the instrument cluster MFI operate erratically. Production Solution: Improved software introduced into production for model year					
2015.					

Pending Service Solutions

No new Pending Service Solutions this week.

Back to top

Tech Tips

44-14-02 ABS/TPMS light is on due to wheel speed sensor fault as a result of the Front Wheel Bearing / Wheel Speed Sensor swapping					
Model(s)	Year	Eng.Code	Trans.Code		
Passat, Jetta (16), Beetle/Beetle Convertible, Golf/GTI, Tiguan	2012– 2015	All	All		
This can be the due to the Encoder Ring being ground down on the wheel bearing hub unit, resulting in a damaged part.					
Cause: Damage from swapping the speed sensors left to right (or vice versa) during diagnosis. (Complete width of encoder damaged)					





Speed Sensor Interference

70-14-01 Headliner Removal Installation					
Model(s)	Model(s) Year Eng.Code Tra				
Passat	2012–2014 All All				
The removal and installation of the headliner on the Passat can be time consuming and difficult in some areas. Properly installing the headliner, seals and pillar trims will alleviate many issues that would normally be attributed to a headliner cut to short.					
All steps should be followed from ELSA. Every piece of trim the repair manual has you remove is very important to create the clearance needed to remove the headliner from the vehicle and get the new headliner into the vehicle.					
Below are steps of the headliner removed/reinstalled without being bent through the front passenger door with glove box removed and both front seats reclined flat.					



See Tech Tip document for Service Information with additional diagrams.

70-14-02 Instrument Cluster Trim/Left and Center Instrument Panel Vent Assembly Removal Procedure. Update to ELSA procedure

Model(s)	Year	Eng.Code	Trans.Code
Jetta, Jetta Hybrid	2011–2014	All	All

The removal procedure for Jetta (162) has been updated in the Elsa repair manual. Please review the updated procedure to allow proper removal to avoid damage during disassembly. The updated sections are as follows:

- Body Interior/70 Interior Trim/Removal/instrument panel/Instrument cluster trim, Left and center instrument panel vents
 - Heating Ventilation/80 Heating Ventilation / Removal/Left and center
 instrument panel vents

Back to top

Campaigns

Safety Recall: 24AV · Fuel Pump						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	
Tiguan	2009– 2014	All	All	Verify the open Campaigns/Actions screen in Elsa to	Verify the open Campaigns/Actions screen in Elsa to	

It is possible that gas bubbles may form in the fuel system when winterized fuel with high vapor pressures is used in warmer areas or months with higher ambient temperatures or during engine hot soak. Engine hot soak occurs when a vehicle is at operating temperature and then is shut off. The condition occurs when the engine is restarted within a short period of time, before the engine has fully cooled down. When the vehicles, affected by this recall, have been operated under low load for an extended period of time, deposits may collect and degrade the electrical current flow inside the in-tank fuel pump leading to reduced fuel pump performance and pressure. If these conditions occur in combination, the fuel pump may not be able to overcome the vapor pressure under low loads and can potentially result in a vehicle stall directly after engine start, increasing the risk of a crash.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: <u>vwoa.workshopinformation@vw.com</u>

Back to top

© 2014 Volkswagen of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.