A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.

## **VW Elsa Newsletter**



Das Auto.

Edition 90: June 16, 2014



- <u>Pending Service</u> <u>Solutions</u>
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## **Technical Bulletins**

01 14 12 - 2037357 Update Programming, Slow Speed Stumble Possibly Following Starting/Restart, May Contain Fault Code P0087					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Tiguan	2010–2014	2.0T CCTA	6 spd. Auto (09G)	All	All
Customer may state the vehicle intermittently shudders and/or stumbles at slow speeds after short periods of parking following a drive cycle. MIL with fault code P0087 may also be present in the ECM. <b>Production Solution:</b> Improved ECM software for MY15 Tiguan, prior models require software update.					

# 91 14 05 · 2034309 Supersedes V911402 dated February 19, 2014 to include 2015 Golf/GTI.

Car-Net<sup>™</sup> Operating Control Unit (OCU/J949) Service Guidelines & General Information

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Minus "S" trim Passat, Jetta, Beetle, Tiguan, CC, EOS, Beetle Convertible	2014	All	All	All	All
Golf/GTI	2015	All	All	All	All

OCU / Car-Net modules with software 078 or 086 SHOULD NOT be replaced for the following fault codes:

- B201700: Control module locked
- B105213: Control unit for cell phone preparation open circuit
  - U112300: Databus error value received
  - B1788F0: Control Module Immobilizer deactivated
- SW 078 equipped cars will have a brief "Chirp" or "In-Band modem noise" when making a connection. This is a characteristic operation and no repairs should be performed.
  - Swapping of OCU modules from car-to-car for diagnosis or repair is discouraged as corruption of stored vehicle data and subscription information within OCU is possible.
  - Current Service Parts should have software level of 078 or 086 (Higher levels pending). Do not install lower software level into vehicle than was removed, i.e. DO NOT replace a SW086 with a SW078.

Tip: Car-Net equipped vehicles have PR code "EL2" and address word "75" along with 3-button assembly in overhead console.

Production Solution: Information only.

## 97 14 03 - 2037108 Supersedes TB V971402 dated May 1, 2014 to avoid confusion and remove pre road test labor operation from warranty table.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Tiguan	2013–2014	2.0L (CCTA)	All	All	All

Increased resistance at the pins of the T14 connector in the engine wiring harness, causing fault code P0236 Turbocharger Boost Sensor (A) Circ. Range Performance. **Production Solution:** Optimized crimping of the engine wiring harness to avoid circuit faults.

## **Pending Service Solutions**

No new Pending Service Solutions this week.

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## **Tech Tips**

40-14-01 Suspension Blocks				
Model(s)	Year	Eng.Code	Trans.Code	
A7 Golf	2015	All	All	
Recommend inspecting both front struts (including the protective sleeves / dust covers) for suspension blocks that might not have been completely removed during PDI. Remove any suspension blocks found and retest for concern. Please also				

reference VWIQ for Techs, Quarter 3 series, "Suspension Blocks".

44-13-01 Vibration or Steering Wheel Shimmy at Highway Speeds	
Update to information: June 13, 2014.	

Model(s)	Year	Eng.Code	Trans.Code
Touareg	2011–2014	All	All

The suspension characteristics of the Touareg make it more susceptible to variations in the rim and/or tire. For this reason, a diagnostic balancer is necessary to balance, force match and/or select tire placement so that the vibration may be improved.

(See Tech Tip for additional information)

#### Note:

Vehicles in dealer inventory should be maintained per the recommended 30 days maintenance procedure to prevent any flat spots forming on tires.

#### Tip:

For vehicles in dealer inventory, the tires should remain at the transportation pressure. Please reference the recommended 30-day maintenance sheet on ServiceNet.

#### Warning:

Tires should be lowered to normal operation pressure before sale or any test drive.

92-14-03 Wiper Blades				
Model(s)	Year	Eng.Code	Trans.Code	
GTI/Golf	2015	All	All	

Permanent wiper blades are not a By-pack item for the GTI/Golf A7. Cars delivered with a full body cover, will have temporary wiper blades installed in the front and permanent wiper blades will be in the trunk of the vehicle. Vehicles delivered without a full body cover will have the permanent wiper blades installed.

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## Campaigns

No new campaigns this week.

### **Updates**

No new updates this week.

## **Suggestions**

Please send comments or suggestions to: <u>vwoa.workshopinformation@vw.com</u>

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