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Sent on	10	07	2014	Expires on	10	21	2014
From	Parts and Service Division						
Subject	Request for Parts: 2012-2013 CR-V Engine Coolant						

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2012-2013 CR-V Engine Coolant

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this i/V message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) would like to collect 250ml of engine coolant from certain healthy 2012-2013 CR-Vs, which fit the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 5J6.
2. All 2012 2WDs & 4WDs are accepted.
3. 2013 2WDs up to 5J6RM3H..DL030139 & 2013 4WDs up to 5J6RM4H..DL065948.
4. No previous repairs that led to new coolant being added to the cooling system such as:
 - a. Radiator replacement
 - b. Heater core replacement
 - c. Heater box replacement
 - d. Water pump replacement
 - e. Thermostat replacement
 - f. Engine repairs where coolant was drained.
 - g. Cooling system flushes
 - h. Accident damage repairs where new coolant was added.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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