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Sent on 11 08 2014 **Expires on** 02 05 2015
From American Honda Parts, Service & Technical Division, Campaign Administration
Subject Product Update: 2012 CR-V Battery Management System

DATE: November 8, 2014

TO: All Honda Sales, Service & Parts Managers and Personnel
FROM: American Honda Parts, Service & Technical Division, Campaign Administration
RE: Product Update: 2012 CR-V Battery Management System

Today, November 8, 2014, American Honda is announcing a product update for 116,272 2012 CR-V vehicles. The product update addresses issues with the battery management system.

Problem

The battery management system may misinterpret state-of-charge (SOC) information if the vehicle is left sitting for an extended period of time, which can cause the system to fail to charge the battery. If the condition persists, the SOC may fall below a level sufficient to start the engine.

Repair

All affected units require an update to the battery management system using the MVCI.

Service Bulletin

S/B 14-071, *Product Update: Battery Management Software Update* has been posted to ISIS in support of this product update. The bulletin includes warranty, software, and update procedure information related to the PUD.

Software

Software to update the PGM-FI is available in MVCI control module update, application version V3.01.40 or later, database update 10-June-2014 or later, and HDS software version 3.014.012 or later.

Customer Notification

American Honda expects to notify owners of affected vehicles in late November, 2014.

As always, please make sure to check iN VIN Inquiry status to determine if a particular vehicle is eligible for this product update.

Click [here](#) for a copy of service bulletin 14-071.

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