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Sent on 10/22/2014 Expires on 10/31/2014
From Motorcycle Communications and Training
Subject STOP SALE NOTICE: 2014 NSS300/A and 2014 Grom125 (Safety Recall)



Communications and Training

October 22, 2014

STOP SALE NOTICE: 2014 NSS300/A and 2014 Grom125

Dear Honda Powersports Dealer:

Honda is launching a Safety Recall of 2014 model year NSS300/A scooters and Grom125 motorcycles to replace the fuel pump. Honda has determined that a manufacturing defect within the fuel pump can cause the pump to seize, resulting in a loss of fuel pressure. Loss of fuel pressure will cause the engine to A) not start or B) stall while riding. An engine that stalls while riding increases the risk of a crash.

Effective immediately, YOU MUST NOT SELL any NEW or USED 2014 NSS300/A or Grom125, affected by this recall, until it is repaired according to the Service Bulletin procedure.

NOTE: Your dealership will be violating Federal Law, violating your sales and service agreement, and risking chargeback of sales incentives if you sell any affected products listed in this notice prior to performing the repair procedure. If you have any questions about your responsibility, please refer to this link:

[Sales Bulletin #10-0290 – Recall Compliance Letter](#)

If you have recently sold a 2014 NSS300/A or Grom125 (up to and including the day of this message), immediately submit the sales registration to avoid penalties.

- To search for applicable recalls on a specific unit, use *Unit Information* on **IN**.
- To manage your affected inventory, use *eResponsibility Report* (effective 10/24/14).

AFFECTED UNITS

2014 NSS300: All
2014 NSS300A (ABS): All
2014 Grom125: All

SERVICE BULLETIN

American Honda intends to publish Service Bulletins NSS300 #1 and Grom125 #1 which include repair instructions, as well as warranty claim information for these recalls. The bulletins will be posted on **IN** around the second week of November.

PARTS INFORMATION

Initially parts will be allocated and shipped to your dealership based on your affected unit inventory.

Make sure all departments in your dealership are aware of this action.

If you have any questions, please contact AHM TechLine at (800) 421-1900, (Ext. 9) or your District Service Manager.

Sincerely,
American Honda Motor Co., Inc.

A handwritten signature in black ink, appearing to read 'Wm Hanson', with a long horizontal stroke extending to the right.

William Hanson

Manager

Communications and Training

Motorcycle Division

Bulletin Number: 14-0341

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