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Sent on 11 17 2014 **Expires on** 11 21 2014
From Parts and Service Division
Subject Request for Parts: 2014-2015 RLX TPMS Tire Leak (Zone 4)

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2014-2015 RLX TPMS Tire Leak

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014-2015 RLXs with a complaint that the low tire pressure/TPMS indicator is on and the tire pressure is low, causing the client to regularly add air to their tire(s). To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting any repair.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Tire leak MUST be identified around the outside of the valve stem at the rubber grommet when performing the water tank dunk test.
2. No previous accidents or collisions.
3. No previous repairs for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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