

**AE04 - Replacing Upper Part of Lock on Front Lid (Recall Campaign)**

Model Line: **Boxster (981)/Cayman (981)**

Model Year: **As of 2014 up to 2015**

Concerns: **Upper part of lock on front lid**

Information: This is to inform you of a Recall Campaign on the above-mentioned vehicles. **Due to a temporary manufacturing error, there is a possibility that front lid lock upper parts, on which the catch bar was not riveted to the mounting plate according to specifications, were installed on the affected vehicles.**

The durability of the upper part of the lock cannot be guaranteed over the service life of the affected vehicles and the risk of the lid opening unintentionally cannot be ruled out.

Action Required: Replace upper part of lock on front lid.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 1,492 vehicles in North America.

Tools: Torque wrench, e.g. **V.A.G 1331 - Torque wrench, 6-50 Nm (4.5-37 ftlb.)**

Parts Info: **NOTE:** An initial automatic parts allocation will be initiated on November 11, 2014. A second automatic parts allocation will be undertaken when additional parts arrive in the U.S. NO PTEC/PAV REQUESTS FOR PARTS WILL BE HONORED BEFORE THE SECOND ALLOCATION IS COMPLETED.

Part No.	Designation - Use	Qty.
000.043.209.87	⇒ Lock upper part - Front lid	1 ea.
999.073.378.02	⇒ Round head screw, M6 x 20 - Upper part of lock on front lid	2 ea.

Work Procedure: See Attachment "A".

Claim Attachment "B".  
Submission:

Attachment "A": **Work Procedure**

- 1 Replace upper part of lock on front lid ⇒ *Workshop Manual '551819 Removing and installing upper part of front lid lock'.*
- 2 Enter the recall campaign in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** - Recall Campaign AE04

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.

**Working time:**

Replacing upper part of lock on front lid

Labor time: **28 TU**

Includes: Adjusting upper part of lock

**Parts required:**

000.043.209.87	Lock upper part	1 ea.
999.073.378.02	Round head screw	2 ea.

⇒ **Damage code AE04 099 000 2**

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