

WE20 - Checking Spring Band Clamp on Coolant Reservoir and Replacing it if Necessary (Workshop Campaign)

Vehicle Type: **Cayenne Diesel (92A)**

Model Year: **2014**

Concerns: **Spring band clamp on coolant reservoir**

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. **There is a possibility that two spring band clamps with too large a diameter were installed on a breather hose for the engine cooling system reservoir.**

The inadequate pre-tension force of the spring band clamps can result in a small amount of coolant leaking out when the vehicle is driven.

Action Required: Check spring band clamps on the coolant reservoir and replace them if necessary.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 37 vehicles in North America.

Parts Info: **NOTE: PARTS WILL NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP. ALL PARTS MUST BE ORDERED VIA A PTEC/PAV.**

Only required if the spring band clamps have to be replaced:

Part No.	Designation	Qty.
N 906.867.01	⇒ Spring band clamp (B14 x 12)	2 ea.

Work Procedure: See Attachment "A".

Claim Submission: See Attachment "B".

Attachment "A" **Work Procedure**

- 1 Remove front right trim panel (engine compartment) ⇒ *Workshop Manual '700219 Removing and installing front trim panel (engine compartment) - section on "Removing"*.

CAUTION**Hot components**

- Risk of burns

⇒ Wear personal protective gear.

2 Check spring band clamps.

To do this, read off the diameter of the spring band clamps from the marking on the clip ⇒ *Checking spring band clamps:*

- Marking "14" = diameter of 14 mm.
- Marking "16" = diameter of 16 mm.
- If the diameter of the **spring band clamps** is **14 mm**, continue with **Step 4**.
- If **spring band clamps** with a diameter of **16 mm** are installed, continue with **Step 3** and **replace the incorrect spring band clamps**.

3 Replace spring band clamps.

- 3.1 Carefully unscrew the cap on the coolant reservoir and release any overpressure.
 - 3.2 Use suitable assembly pliers to open the upper spring band clamp and push it back. Unclip the coolant return hose on the coolant reservoir if necessary.
 - 3.3 Pull the T-piece off the connection from the coolant reservoir and slide the spring band clamp off the T-piece.
 - 3.4 **Open new spring band clamp with a diameter of 14 mm**, Porsche Part No.: **N 906.867.01**, using assembly pliers and slide it onto the T-piece.
 - 3.5 Push the T-piece onto the collar of the reservoir.
 - 3.6 Fit new spring band clamp at the same position as the spring band clamp you removed earlier using assembly pliers.
 - 3.7 Replace the lower spring band clamp in the same way as the upper spring band clamp.
To do this, complete Steps **3.2** to **3.6**.
 - 3.8 Screw on cap on the coolant reservoir until you feel it locking securely.
- 4 Install front right trim panel (engine compartment) ⇒ *Workshop Manual '700219 Removing and installing front trim panel (engine compartment) - section on "Installing"*.
 - 5 Enter the workshop campaign in the Warranty and Maintenance booklet.



Checking spring band clamps

Attachment "B"

Claim Submission - Workshop Campaign WE20

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.

Scope 1: **Checking spring band clamps – spring band clamps do not need to be replaced.**

Working time:	
Checking spring band clamps on coolant reservoir	Labor time: 8 TU
Includes: Removing and installing front right trim panel (engine compartment)	
⇒ Damage code WE20 066 000 1	

Scope 2: **Checking spring band clamps and replacing both spring band clamps.**

Working time:	
Replacing spring band clamps on coolant reservoir	Labor time: 16 TU
Includes: Removing and installing front right trim panel (engine compartment)	
Checking spring band clamps	
Parts required:	
N 906.867.01 Spring band clamp, B14 x 12	2 ea.
⇒ Damage code WE20 066 000 2	

References: ⇒ *Workshop Manual '700219 Removing and installing front trim panel (engine compartment)'*

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