



HONDA

URGENT RECALL NOTICE
AIRBAG INFLATOR

**CALL 1-866-498-6390 NOW
TO SCHEDULE YOUR FREE REPAIR.**

VEHICLE INFORMATION

2005 HONDA CIVIC
VIN XXXXXXXXXX

YOUR 2005 HONDA CIVIC
requires an important repair
that could affect your safety.

Please read this entire notice and
respond today to schedule your free repair!

1T1 P1 *** ***** ** AUTO**3-DIGIT 453

John Smith

123 Street Rd

Anywhere, OH 12345-1234

PRESORT STD
US POSTAGE
PAID
DALLAS TX
PERMIT No. 919



DEALERSHIP INSTRUCTIONS: Please reference Service Bulletin 14-045 and 14-046
and make sure to return the airbag inflators within 48 hours by following the shipping
instructions included with the new inflators.



HONDA

**WHY DOES MY 2005
HONDA CIVIC NEED REPAIR?**

In some vehicles, both the driver's front airbag inflator and front passenger's airbag inflator could produce excessive internal pressure upon deployment.

If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture.

In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

Honda will repair your vehicle free of charge (parts and labor).

To do this, your dealer will replace the driver's front airbag inflator and front passenger's airbag inflator.

The complete replacement process may take approximately 72 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

HI14045 PC2

PLEASE HURRY!

Call Now To Schedule Your Free Repair.

1-866-498-6390

HOW DO I SCHEDULE MY FREE REPAIR?

Your best option:

**CALL YOUR CUSTOMER CARE
HOTLINE SPECIALIST**

1-866-498-6390

Monday through Friday, 7 a.m. to 6 p.m. CST. We will get you scheduled for this free repair right away. We will set the appointment time most convenient for you as best we can.

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Additional scheduling options:

Call your Honda dealer to order your replacement part and schedule an upcoming service appointment. And don't forget to bring this Recall Notice with you when you take your vehicle in.

Visit the personal website we set up for you at:
<http://HRL.myHondaAuto.com/johnsmith>

where you can review all your scheduling options. When you visit this website, you will be asked to provide the last four numbers of your Vehicle Identification Number (VIN) to protect and verify your identity. Please find the VIN listed below.

*Thank You,
Honda Customer Care Team*

