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Sent on 12 12 2014 Expires on 03 12 2015
From Honda Parts, Service & Technical Division, Campaign Administration
Subject Stop Sale/Safety Recall: 2015 Crosstour Side Curtain Airbag Failure

DATE: December 12, 2014

TO: All American Honda Sales, Service & Parts Managers and Personnel

FROM: Honda Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2015 Crosstour Side Curtain Airbag Failure

On December 11, 2014, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for 1,252 model year 2015 Crosstour vehicles. Any new or used vehicles in dealer stock must be repaired per S/B 14-079, *Safety Recall: Driver's (Left) Side Curtain Airbag May Not Inflate Properly*, 14-080, *Safety Recall: Passenger's (Right) Side Curtain Airbag May Not Inflate Properly*, or 14-081, *Safety Recall: Both Driver's and Passenger's Side Curtain Airbag May Not Inflate Properly* (as appropriate according to VIN status inquiry status) prior to sale. **Refer to the eResponsibility report or VIN inquiry status to determine which vehicles in your inventory are affected.**

Problem

Due to a manufacturing error, the driver's, passenger's, or both side curtain airbags may inflate improperly, increasing the risk of injury in the event of a crash.

Repair

Affected vehicles require replacement of either the driver's, passenger's, or both side curtain airbag assemblies with properly manufactured parts.

Parts

Parts are currently available through the controlled parts ordering system.

Warranty

Warranty information is detailed in bulletins 14-079, *Safety Recall: Driver's (Left) Side Curtain Airbag May Not Inflate Properly*, 14-080, *Safety Recall: Passenger's (Right) Side Curtain Airbag May Not Inflate Properly*, or 14-081, *Safety Recall: Both Driver's and Passenger's Side Curtain Airbag May Not Inflate Properly*. Be sure to perform the correct repair as indicated on VIN status inquiry. Repairs made to vehicles that do not apply may be debited.

Service Bulletin

In support of this recall, bulletins 14-079, 14-080 and 14-081 have been posted on SIS as of December 12, 2014. Each includes repair, parts, and warranty information related to the campaign.

Customer Notification

American Honda expects to complete initial customer notification by late January 2015.

As always, make sure to check the iN VIN status inquiry to determine if a vehicle is eligible for this (or any) open recall.

Click [here](#) here for a copy of service bulletin 14-079.

Click [here](#) for a copy of service bulletin 14-080.

Click [here](#) for a copy of service bulletin 14-081.

Click [here](#) for a copy of the Q&A file.