

SERVICE PROCEDURE

**14507
MARCH 2014**

SUBJECT: **FIELD SERVICE CAMPAIGN**
Replacement of Engine Emission Control Information Sticker
(Emission Label) for Certain DuraStar® and WorkStar®
models and CE C and CE S Bus models built 19 July 2010
through 18 December 2012 with MaxxForce® DT, 9, and 10
Engines and have received a service replacement engine

DEFECT DESCRIPTION

Service replacement engines installed in the vehicles involved in this campaign were released from the engine assembly plants with an incorrect Engine Emission Control Information Sticker. These vehicles will require a new Engine Emission Control Information Sticker to be affixed to the engine.

MODELS INVOLVED

This Voluntary Emissions Recall **ONLY** applies to certain DuraStar® and WorkStar® models and CE C and CE S bus models built 19 July 2010 through 18 December 2012 with MaxxForce® DT, 9 and 10 engines and have received a service replacement engine and flagged in the International® Service PortalSM with Voluntary Emission Recall 141XX and shown below. All other vehicles built during this time period and have not received service replacement engines do not require this Engine Emission Control Information Sticker replacement.

VIN LIST

BJ354187	CL620361
BJ436558	CL632517
BL360736	CL688383
BL406314	DB092394
CB550564	DH151971
CB696747	DH157738
CH538569	DH300742
CH556321	DH312668

CH587241	DH406364
CJ438076	DH476849
CJ450312	DH476869
CJ613953	DH482735
CJ624155	DJ162559
CJ625348	DJ200045
CJ629649	DJ237294
CJ632503	DJ301119
CJ636848	DJ325314
CJ639703	DL162416
CL549790	DL301773

Tools Required:

No special tools required.

PARTS INFORMATION:

Submit a Technical Service iKnow case file and a new Engine Emission Control Information Sticker will be shipped overnight delivery.

Part Number	Description	Quantity
Submit a Technical Service iKnow case file	International Engine Emission Control Information Sticker	1

1. To obtain the new Engine Emission Control Information Sticker, create an iKnow case file in the Service Portal system. In the description of issue field enter the following:

- Per Voluntary Emissions Recall 14507, please forward this file to the Huntsville plant
- Dealer contact name, phone number, and shipping address information.

NOTE: Make sure to coordinate this repair activity to allow for shipment of the sticker and minimize customer downtime.

2. Follow the instructions below for replacing the Engine Emission Control Information Sticker.

Work Instructions

WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO COMPLY MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO COMPLY MAY RESULT IN SERIOUS EYE INJURY.

WARNING! ALLOW COMPONENTS IN ENGINE COMPARTMENT TO COOL BEFORE SERVICING ENGINE OR VEHICLE. FAILURE TO COMPLY MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

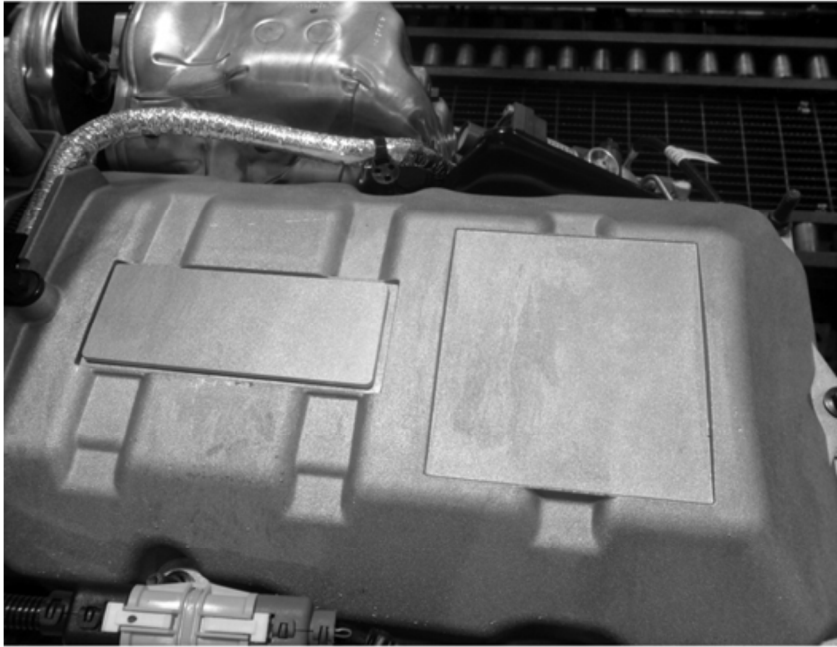
1. Bring vehicle into shop and park on a flat surface.
2. Shift transmission into Park or Neutral, set parking brake, and install wheel chocks.
3. Unlatch and raise hood.



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Figure 1. Engine Emission Control Information Sticker Removal.

4. Remove International® Emissions Control Information Sticker (Figure 1, Item 1) by lifting one corner with screwdriver or razor blade.



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Figure 2. Engine Emission Control Information Sticker Placement Area.

1. Placement area.
5. Clean the sticker area (Figure 2) with alcohol or solvent swab.



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Figure 3. Engine Emission Control Information Sticker Attached to Valve Cover.

1. Engine emission control information sticker.
6. Install Engine Emission Control Information Sticker on valve cover. There is a smooth rectangular area on valve cover to install sticker (Figure3, Item 1). The sticker should be able to be read from cold (driver) side of engine. When installed, the sticker should look similar to that shown.
7. Lower and latch hood.
8. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Table 1 Labor Information

Operation Number	Description	Time
A40-14507	Replace Engine Emission Control Information Sticker	0.3

WARRANTY CLAIMS

ADMINISTRATIVE PROCEDURE

Expense is to be charged to Warranty. [Claims](#) are to be submitted in the normal manner, making reference to Voluntary Emissions Recall 14507.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submission, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, tube of silicone) should be prorated for the cost of the individual pieces/amount used during each repair.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number G —

NOUN — Leave blank

C (CAUSE) — Enter either 1, 2, 3. (See below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40.

TYPE PART — Enter P for type part causing failure.

PAD — Enter 100

UNITED STATES AND POSSESSIONS

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC