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Coding Information

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Title: Ambient air temp in LCD display does not update

Applies To: DuraStar, TerraStar

CHANGE LOG

DESCRIPTION

The instrument cluster LCD does not update the outside temperature. This is due to a software issue in the cluster.

SYMPTOM(s)

The instrument cluster updates the outside temperature reading only when the ignition key is cycled. No diagnostic trouble codes will be present. REPLACING THE CLUSTER WILL NOT REMEDY THIS CONCERN.

CUSTOMER COMPLAINT(s)

Instrument cluster will not update the outside temperature reading except when the ignition key is cycled

INSPECTION STEP(s)

- 1) View the cluster to ensure the outside temperature feature is enabled
- 2) If enabled ask the customer if the temperature updates only during at key on, and then does not update again until the next key on cycle
- 3) Once confirmed, proceed with the repair procedure.

REPAIR STEP(s)

Open a tech service casefile, stating the exact complaint.

Tech service will need to log into the dealer EZ-Tech to revert the cluster software version to a prior version.

WARRANTY INFORMATION**Warranty Claim Coding:**

Group:	08960
Noun:	784

Standard Repair Time(s):

Description	SRT Link	Hours
Re-Program Cluster	A08-T1	.3 hr.



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Feedback Information

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