



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** MP3 Song Files Continue to Fast Forward Even After Releasing Steering Wheel Control Seek Button

**Models:** 2013 Cadillac XTS, ATS, SRX

*This PI was superseded to update Recommendation/Instructions. Please discard PIT5339.*

### Condition/Concern

Some customers may comment that when streaming MP3 song files through a Bluetooth paired phone, that when the seek up button on right hand steering wheel control is pressed the song advances to next selection, but when the seek button is held down for fast forward and then released, the music will continue to fast forward.

### Recommendation/Instructions

**Notice:** Ensure that the latest Techline Infotainment DVD software update (V-IN2014-14-15 DVD) has been installed. Refer to the latest version of PI0744 Instructions for Installing Techline Infotainment DVD in SI.

An updated software calibration has been released to address the above conditions. Update the Instrument Panel Cluster (IPC) using a USB FLASH DRIVE and the Service Programming System (SPS) with the files available on TIS2WEB. Refer to the Instrument Cluster Programming and Setup procedures in SI for more details.

**Important:** This procedure is a USB flash drive programming event. This IS Not standard TIS2WEB programming event. This procedure requires a USB 2.0 flash drive. The minimum USB flash drive capacity requirement is 4 GB. The software downloaded to the USB flash drive can be used to update all vehicles involved in this bulletin. Any existing data on the USB flash drive will be erased during the TIS2WEB-to-USB flash drive download process. To ensure important data IS NOT deleted from the USB flash drive, transfer the data from the USB flash drive onto another approved data storage device BEFORE attempting to download software from TIS2WEB. Once the software is downloaded to the USB, DO NOT add any data to the storage device.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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