



Service Bulletin

PRELIMINARY INFORMATION

Subject: Heated Seats Inoperative with DTC U0209 Reprogram Heated Seat Module

Models: 2010 - 2013 Buick LaCrosse
 2011 - 2015 Buick Regal
 2012 - 2015 Buick Verano
 2010 - 2015 Chevrolet Camaro
 2011 - 2015 Chevrolet Cruze
 2010 - 2015 Chevrolet Equinox
 2013 - 2015 Chevrolet Malibu
 2012 - 2015 Chevrolet Sonic
 2011 - 2015 Chevrolet Volt
 2010 - 2015 GMC Terrain
 with Heated Driver and Front Passenger Seats (RPO KA1)

This PI was superseded to update Models and Recommendation/Instructions. Please discard PIC5954A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A Customer may complain of the Driver and Front Passenger Heated Seats being inoperative. A Technician may find DTC U0209 present in the HVAC Module. This condition may be due to an intermittent software issue within the heated seat module that results in loss of communication from the HVAC controller

Recommendation/Instructions

Important: Do NOT replace the Heated Seat Module for this condition.

If the technician finds that both heated seats are inoperative and DTC U0209 is present in the HVAC Module, remove the appropriate fuse for the K29 Seat Heating Control Module and reinstall. This will reset the K29 Seat Heating Control Module.

Next, reprogram the K29 Seat Heating Control Module using the latest calibration in TIS2WEB available 12/8/2014.

If the technician finds that both heated seats are inoperative but DTC U0209 is NOT present, perform normal heated seat inoperative diagnostics in Service Information for your specific vehicle.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810715	K29 Seat Heater Control Module Reprogramming with SPS	0.3 hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION