Service Bulletin

Bulletin No.: PIC6057

Date: Dec-2014

PRELIMINARY INFORMATION

Subject: Navigation Shows Vehicle In Wrong Location

Models: 2015 Buick Encore, Verano

2015 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando (Canada Only), Volt

2015 GMC Terrain

Equipped with Radio RPOs UHK, UHR, UHJ, or UHQ

Condition/Concern

Customer may comment that the vehicles location on the navigation display is off by up to a quarter of a mile.

Recommendation/Instructions

Please do not replace any parts for this concern. This concern can usually be resolved by an ignition cycle. Engineering is currently looking into a solution and the PI will be updated when a solution is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. In the meantime, this concern can usually be resolved by cycling the ignition. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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