



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Repetitive Popping Noise From All Speakers

**Models:** 2015 Cadillac ATS  
2015 Chevrolet, Impala (VIN 1), Silverado 1500  
2015 Chevrolet Colorado, Silverado HD\*, Suburban\*, Tahoe\*  
2015 GMC Canyon, Sierra, Sierra HD\*, Yukon Models\*  
Equipped with Base Radios RAO or IO3  
\*Only Utilities and HD pickup trucks equipped with RPO AVF

### Condition/Concern

Some customers may comment that there is a low-volume, repetitive ticking noise coming from all speakers that may be more noticeable when listening to talk radio where there are breaks in the dialogue, allowing the noise to be more easily heard.

### Recommendation/Instructions

Do not replace any parts at this time. Engineering is currently evaluating this concern.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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