



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Radio Display Fogs Up When Using Air Conditioning

Models: 2010 - 2015 Chevrolet Camaro

This PI was superseded to update Model Years and Omit Administrative Details. Please discard PIC5205C.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that portions of the radio display fogs up when using the Air Conditioning. This will typically occur during the following conditions:

1. When the blower speed is placed to the HIGH position.
2. When the center vents are pointed downward toward the radio display.

Recommendation/Instructions

Important: Do NOT replace any parts for this concern.

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This condition can be reduced or eliminated by not pointing the center IP HVAC vents down toward the radio and, once the vehicle interior has cooled off, it is suggested to decrease the blower speed.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. This condition will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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