



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Does Not Display The Correct Song When Listening To An iPod

Models: 2014 Buick LaCrosse, Regal
2013-2014 Cadillac ATS, SRX, XTS
2014 Cadillac CTS (A body), ELR
2015 Cadillac Escalade, ESV (without AVF*)
2014 Chevrolet Corvette
2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
2015 Chevrolet Suburban, Tahoe, Silverado (without AVF*)
2015 GMC Sierra, Yukon (without AVF*)
*Only Utilities and HD pickup trucks without RPO AVF

Condition/Concern

A customer may comment that when listening to an iPod that the first song will still be displayed when the next song in the list is playing.

Recommendation/Instructions

GM has deemed this a normal operating characteristic of the vehicle and no repair attempts should be attempted. This concern can be remedied by pressing the "next" button while the device is playing. This will allow the system to display the current song

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle and that the current song can be displayed by pressing the "next" button while the device is playing. This will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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