

Service Bulletin

PRELIMINARY INFORMATION

Subject:Radio Does Not Show The Correct Song Information When Using An IPodModels:2015 Buick LaCrosse, Regal
2015 Cadillac ATS, CTS, SRX, XTS
2015 Cadillac Escalade Models (RPO AVF*)
2015 Chevrolet Corvette, Impala, Silverado 1500
2015 Chevrolet Silverado HD, Suburban, Tahoe (RPO AVF*)
2015 GMC Sierra 1500
2015 GMC Sierra HD, Yukon Models (RPO AVF*)
*Only Utilities and HD pickup trucks equipped with RPO AVF

Condition/Concern

A Customer may comment that when listening to an IPod that the first song will still be displayed when the next song in the list is playing

Recommendation/Instructions

This concern can be remedied by pressing the "next" button while the device is playing. This will allow the system to properly display the song information for the rest of the drive cycle. Engineering is currently looking into the concern

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available. In the meantime, please advise the customer that the concern can be remedied by pressing the "next' button while the device is playing.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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