



Service Bulletin

PRELIMINARY INFORMATION

Subject: Delayed Radio Display Operation When First Starting Vehicle at Times

Models: 2014-2015 Cadillac XTS

Condition/Concern

Customer may comment that the radio display has a delay to turn on after starting the vehicle. Audio and Steering wheel controls still function when concern is present.

Recommendation/Instructions

Please do not replace any parts or make any repairs. General Motors is currently working on a solution for this concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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