



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: OnStar WIFI Enable After VCIM Replacement Or Reprogramming Event

Models: All 2015 GM Passenger Car and Light Duty Trucks
With OnStar Gen10 WIFI (RPO VV4)

This PI was superseded to update Recommendation/Instructions. Please discard PIT5436.

Condition/Concern

A customer may comment that OnStar WIFI is inoperative after a VCIM replacement or after a reprogramming event.

Recommendation/Instructions

"WIFI Activation" is now available in TIS2WEB.

Verify the vehicle has WIFI option by verifying the vehicle has RPO VV4.

Enter into TIS2WEB SPS programming and complete the VCIM Setup, Activation, and then WIFI Enable when performing a replacement or reprogramming event.

Note: If the WIFI Enable is performed prior to the VCIM Setup and Activation, the WIFI Enable will turn back off.

If WIFI is still inoperative after the completion of the Setup, Activation, and WIFI Enable, please record the following information from GDS2/ Telematic Control Module/ Identification Information and call GM Technical Assistance for further direction.

GM End Model part number

Mobile Equipment Identifier

OnStar Customer Identifier

Mobile Identification Number

Mobile Directory Number

Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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