



Service Bulletin

PRELIMINARY INFORMATION

Subject: Informational - MagneRide Rear Shocks Not Interchangeable Left To Right (Production Only)

Models: 2015 Chevrolet Silverado High Country
2015 GMC Sierra Denali
With MagneRide Magnetic Ride Control (RPO Z95)

This is an informational PI to advise that the production rear shocks on trucks equipped with MagneRide (RPO Z95) are not interchangeable left to right. When performing any service that requires the rear shocks to be removed, their location needs to be noted so that they can be reinstalled in their original locations. If the shocks are swapped left to right, it could cause a harsh ride, shock bottoming out, metal to metal noise, rattle, and/or damage to the shocks.

Note: If the rear shocks need to be replaced for any reason, the "service" replacement shocks can be installed on either the left or right sides. Only the "production" shocks are not interchangeable left to right.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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