



Date: Nov-2014

Service Bulletin

PRELIMINARY INFORMATION

Subject: Front Seat-Mounted Speaker Buzz

Models: 2013 Cadillac XTS

Equipped with RPO UQS

Condition/Concern

Some customers may comment that the speakers on top of the seats make a buzz noise. This concern is most likely to be evident on AM or Talk radio.

Recommendation/Instructions

Verify Service Update 13004 has been performed first, if applicable. If this concern is still present, separate the speaker housing and apply felt tape to the raisec section as shown below.





Parts Information

Part Number	Description	Material Allowance
KT13486*	BRS (Felt Type) Tape, 30mm x 10 feet per roll	\$3.12 per Seat

*There is enough material to do approximately 10 seats per roll. Store the remaining material for future use. For product ordering information, contact Kent Automotive at 1-888-937-5368 or www.kent-automotive.com.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
7080178*	Separate The Speaker Housing And Apply Felt Tape (One Front Seat)	1.7 hr
Add	Other Front Seat (If Needed)	1.6 hr

^{*} This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.

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