



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Blower Motor Fan Speed Frozen on Display

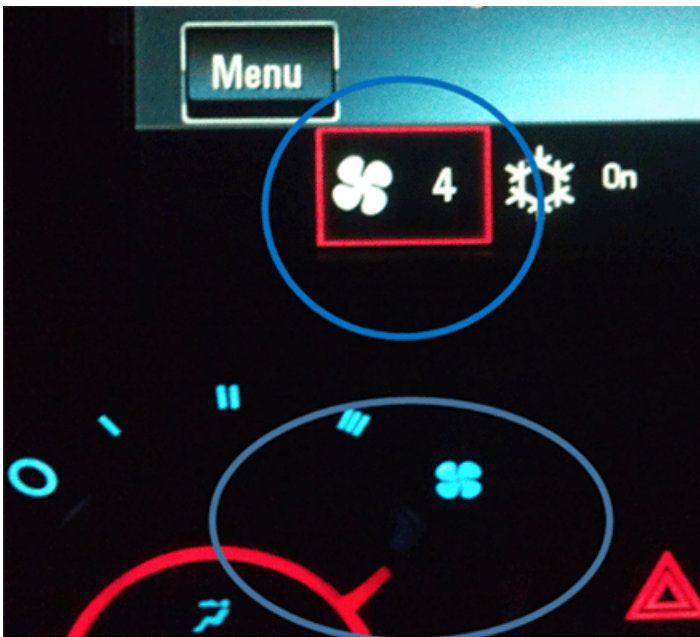
**Models:** 2013 Chevrolet Camaro  
Equipped with Either Radio RPO UFU or UHQ

*This PI was superseded to update Recommendation/Instructions. Please discard PIC5895B.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment that the blower motor fan speed display is "frozen" on the radio display. This will be noticed after the vehicle has been started. For example, in the photograph below, notice that the blower motor rotary knob has been set to the "high" position but the indicated blower motor speed above it shows blower speed as level 4. This is shown as an example only. The actual car may freeze on any indicated blower motor speed.



The following photo shows a correctly operating HVAC system. The blower motor rotary knob has been set to the "high" position once again, but the radio display correctly indicates the blower speed as level 12.



To confirm this, rotate the blower motor knob back and forth while watching the data display menu of the HVAC module in GDS2. The requested fan speed will change up and down correctly in the scan tool as the knob is rotated on the center stack.

**Important:** This concern will not affect any other HVAC functions such as the mode, temperature, or recirculation settings, nor will it affect the actual blower motor operation. This concern is strictly limited to address the issue of the displayed blower motor fan speed temporarily freezing in place. If ANY other HVAC functions are found to be inoperative, do not proceed with the remainder of this PI as it will not address the correct issue.

The cause of this specific concern is due to a software mismatch between the Electronic Climate Control Module (ECC) and the radio.

## Recommendation/Instructions

If the customer's vehicle exhibits the concern described above, dealership technicians are to contact the General Motors Technical Assistance Center (TAC) to request the software fix for this issue.

## Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2880958*	Pull Car In And Out Of The Shop And Call TAC / Schedule Customer In For The Appointment.	0.2 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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