



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Service Charging System Message / Battery MIL DTC P0621

Models: 2014 - 2015 Chevrolet Malibu
2015 Chevrolet Impala
equipped with 2.5L (RPO LKW and KL9)

This PI was superseded to update Recommendation/Instructions. Please discard PIC6017.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may indicate an intermittent "Service Charging System" message on the DIC and/or a Battery MIL. Condition may have been noticed during an auto stop event.

Recommendation/Instructions

If normal diagnostics for P0621 is performed and no fault is found to be present or the DTC P0621 is in history, contact GM Technical Assistance for further assistance.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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