



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Sunroof Reverses When Closing At Highway Speeds

**Models:** 2015 Cadillac Escalade Models  
2015 Chevrolet Silverado, Suburban, Tahoe  
2014 Chevrolet Silverado 1500  
2015 GMC Sierra, Yukon Models  
2014 GMC Sierra 1500  
With Sunroof (RPO CF5)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that when driving at highway speeds and closing the sunroof, it will reverse when it reaches the air deflector. As the sunroof is closing it must push the air deflector down before closing.

At highway speeds the air deflector can have a lot of wind resistance against it – making it hard to push down. This additional effort to push down the air deflector can make the sunroof detect it as an object and reverse.

### Recommendation/Instructions

To correct this concern, replace the sunroof motor which has updated software.

### Parts Information

Part Number	Description	Qty
23241866	Sunroof Motor	1

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
6041500	Sunroof Actuator Motor Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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